

10  
16  
18  
12  
14

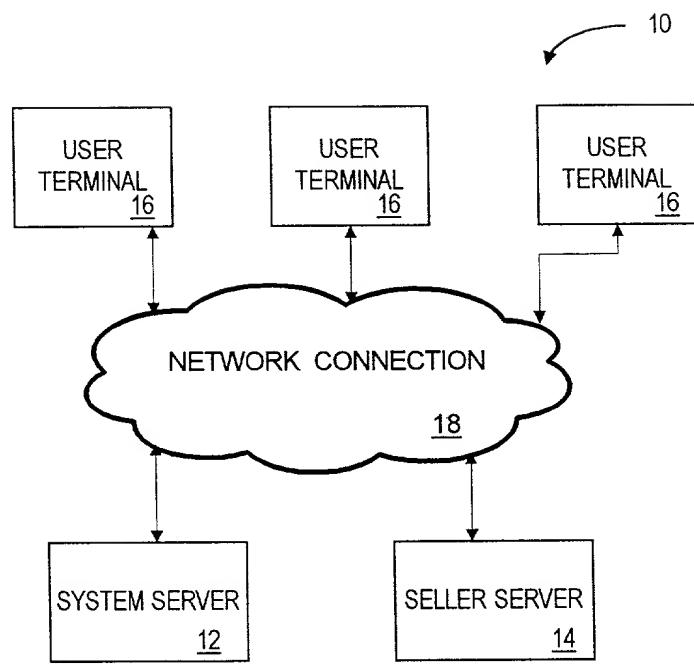


FIG. 1

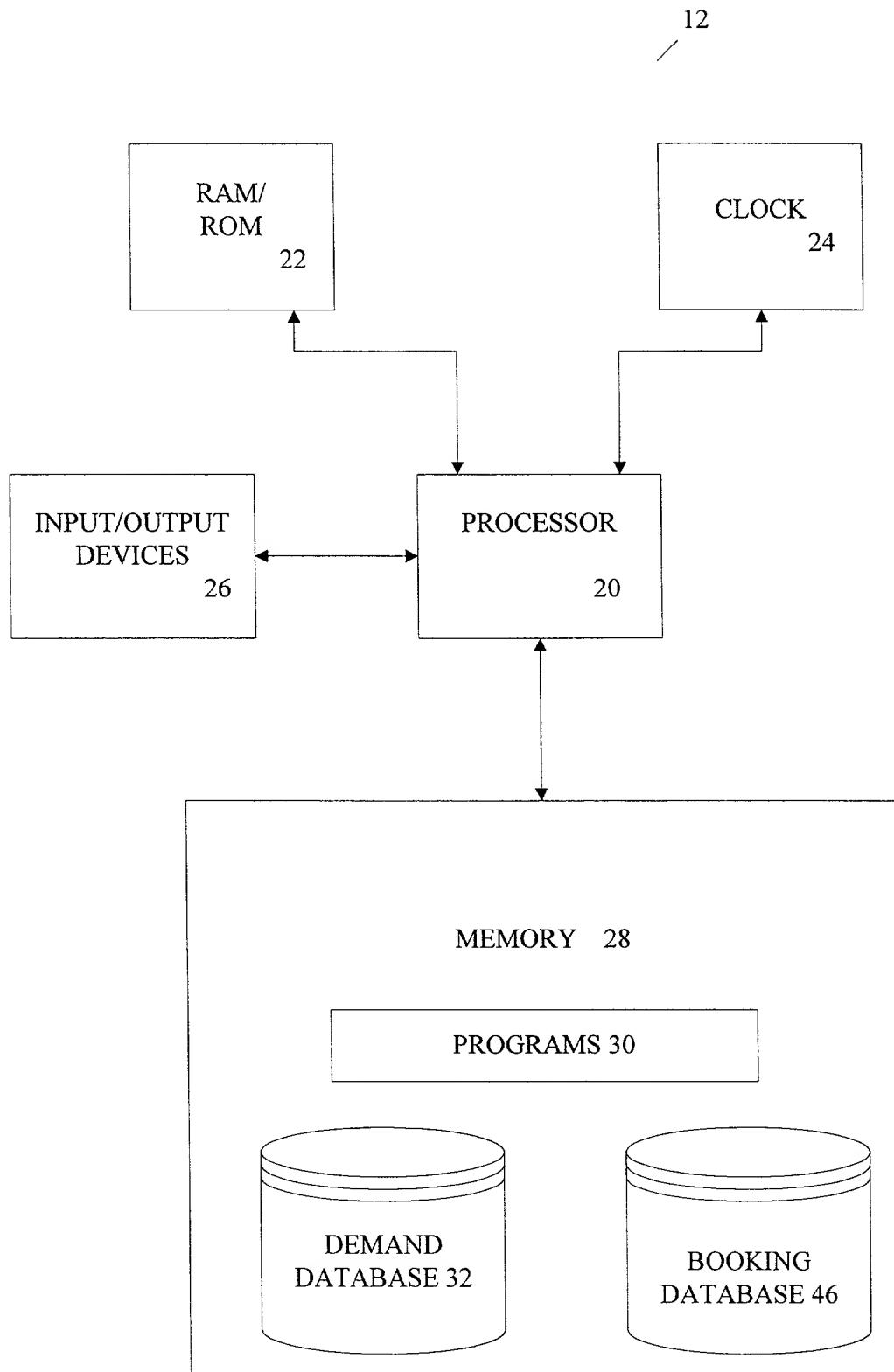


FIG. 2

FIG. 3

32

CUSTOMER IDENTIFIER	REQUESTED DATES	OFFER PRICE	REQUESTED STAR RATING	PARTICIPATED IN PROMOTION	RESUBMITTED
34	36	38	40	42	44
JOHN WHITE	9/7/2000	\$60.00	>3	YES	NO
MARY BLUE	9/8/2000-9/10/2000	\$210.00	>1	YES	NO
JOSEPH RED	10/2/2000-10/10/2000	\$350.00	5	NO	YES

FIG. 4

46

SELLER IDENTIFIER	STAR RATING	GEOGRAPHIC LOCATION	MINIMUM ACCEPTABLE PRICE	MARGIN REQUIRED	SUBSIDY AVAILABLE
48	50	52	54	56	58
HOLIDAY INN	3	BOSTON, MA	\$100.00/NIGHT	6%	NO
DAYS INN	2	NEW YORK, NY	\$79.99/NIGHT	8%	NO
FOUR SEASONS	5	WSAHINGTON, D.C.	\$250.00/NIGHT	10%	YES

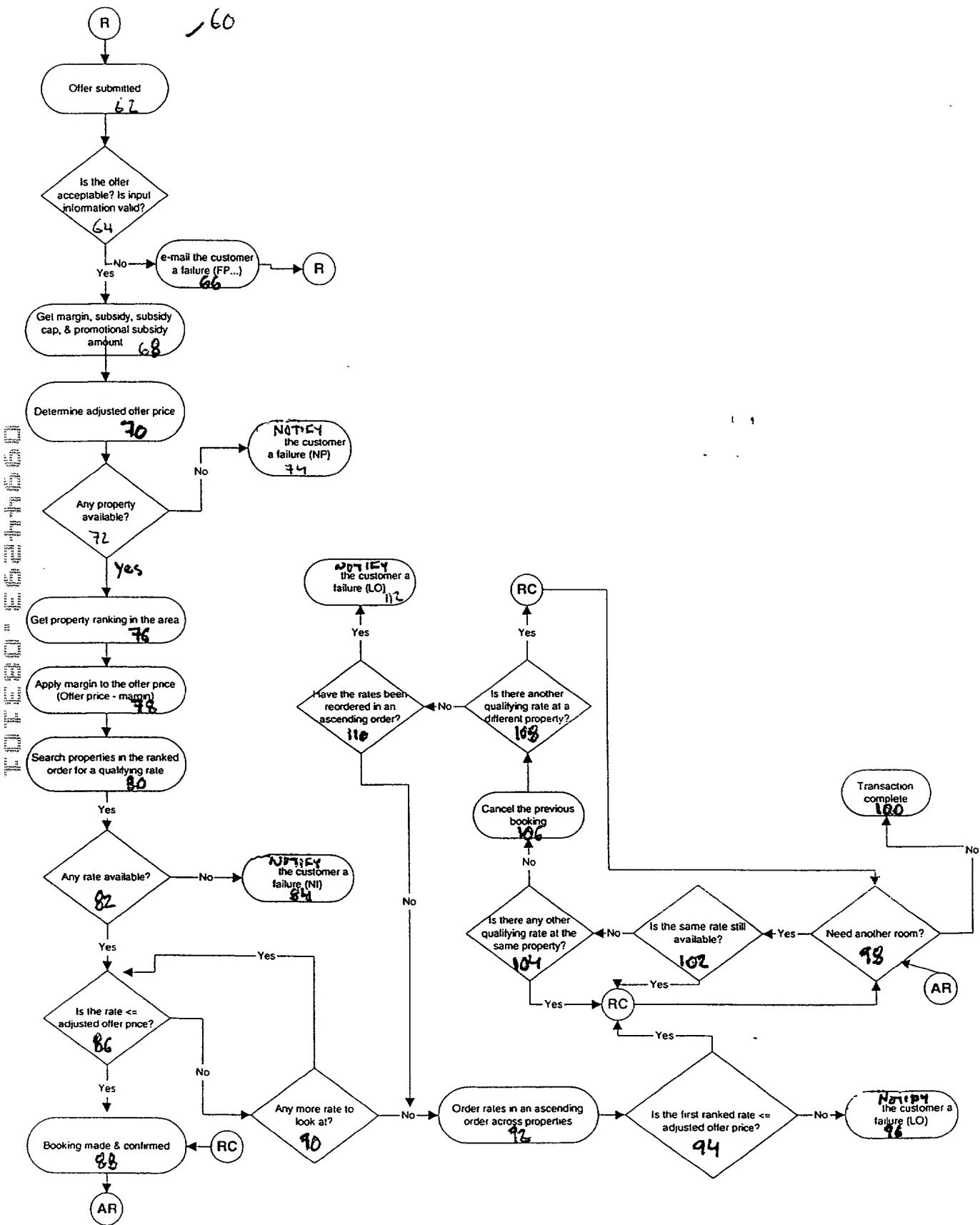


Fig. 5

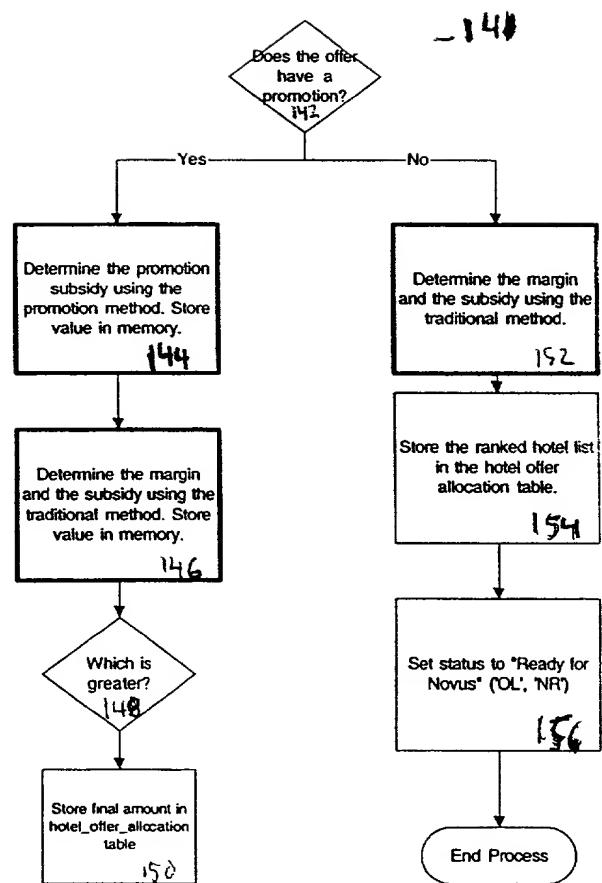


Fig. 6

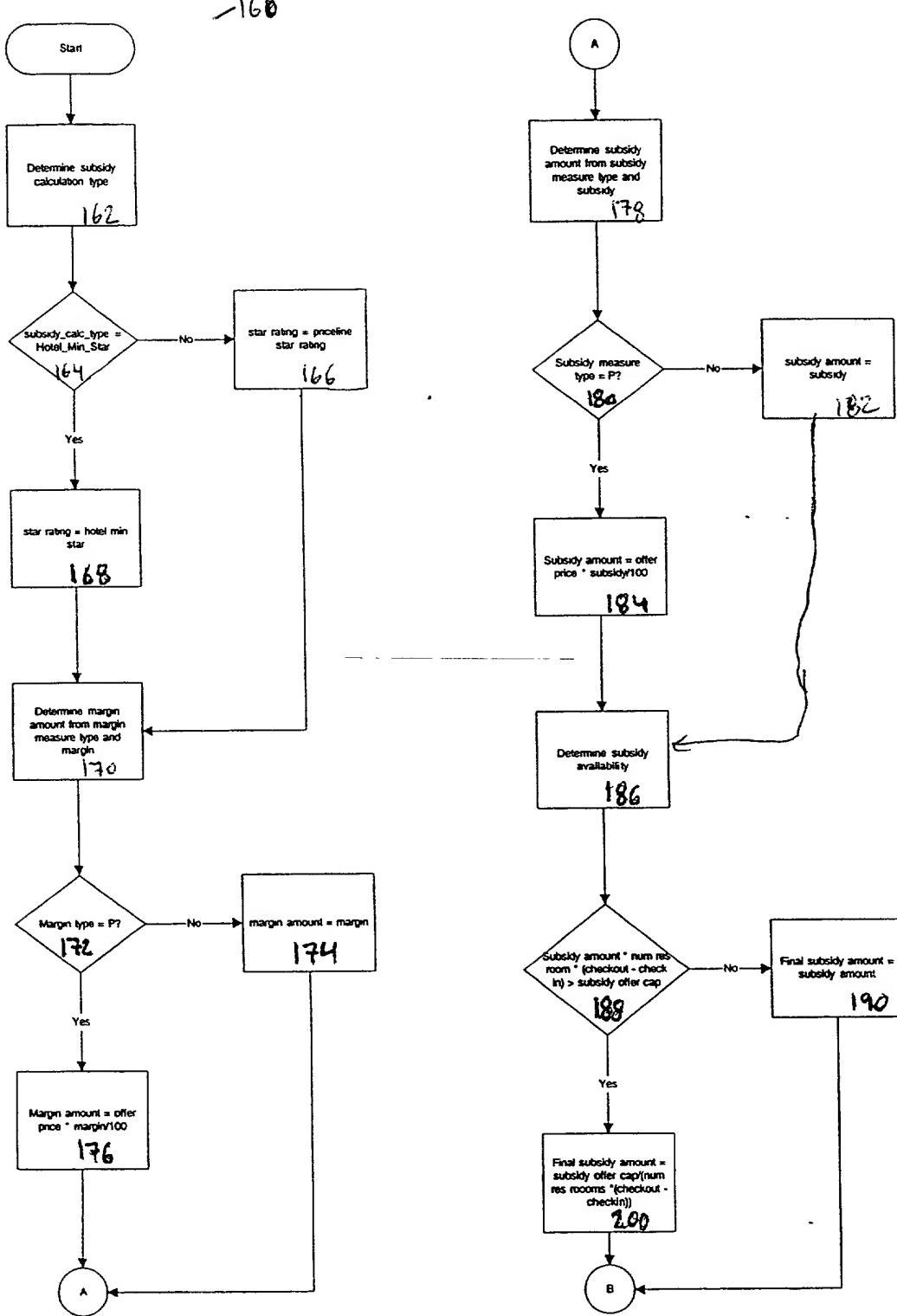


FIG.7

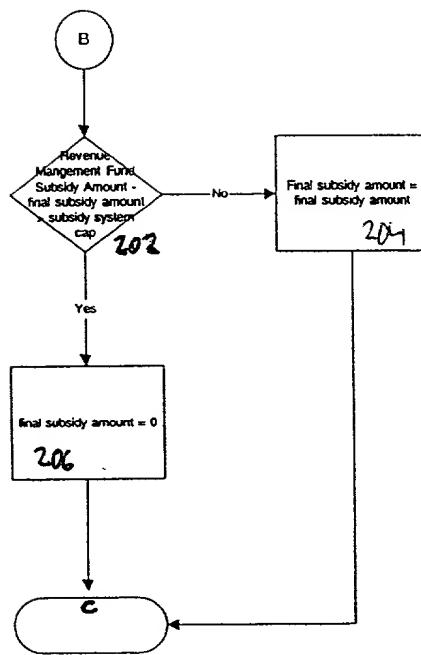


FIG. 8

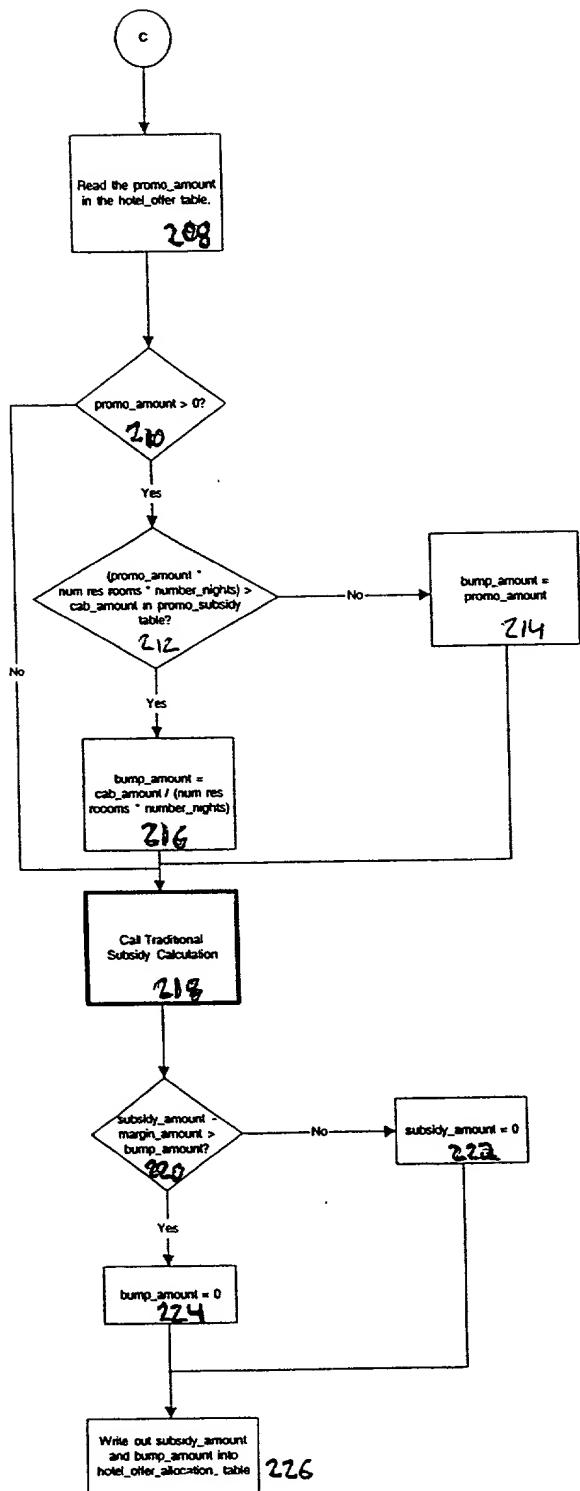


FIG. 9

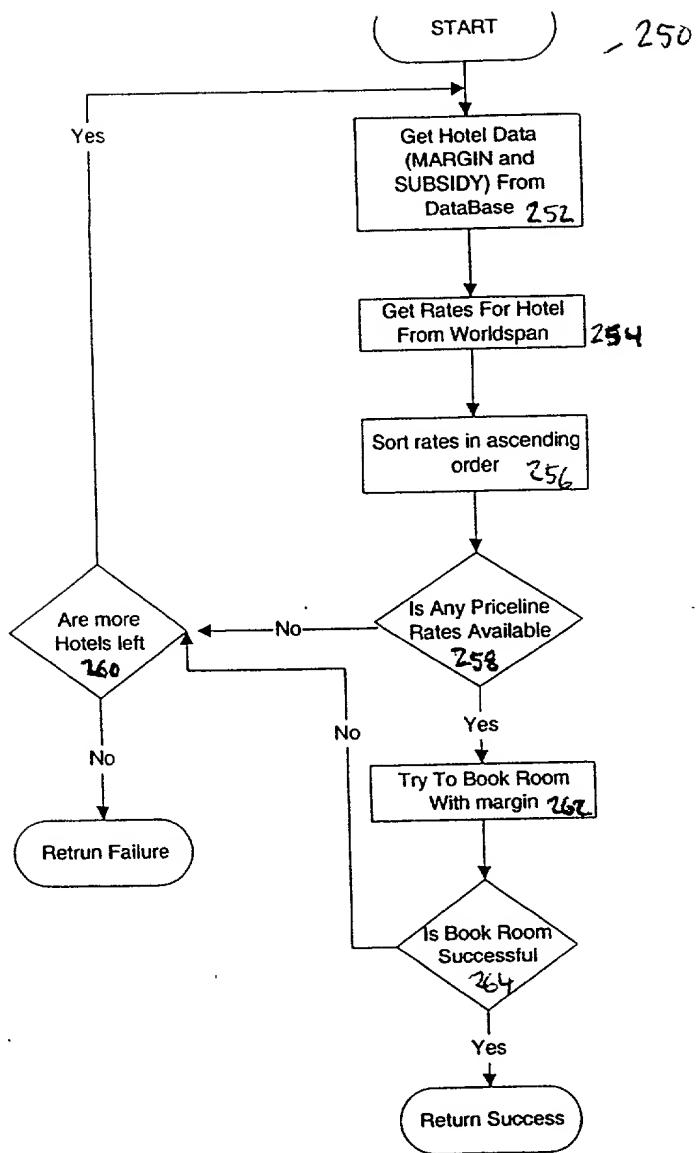


Fig. 10

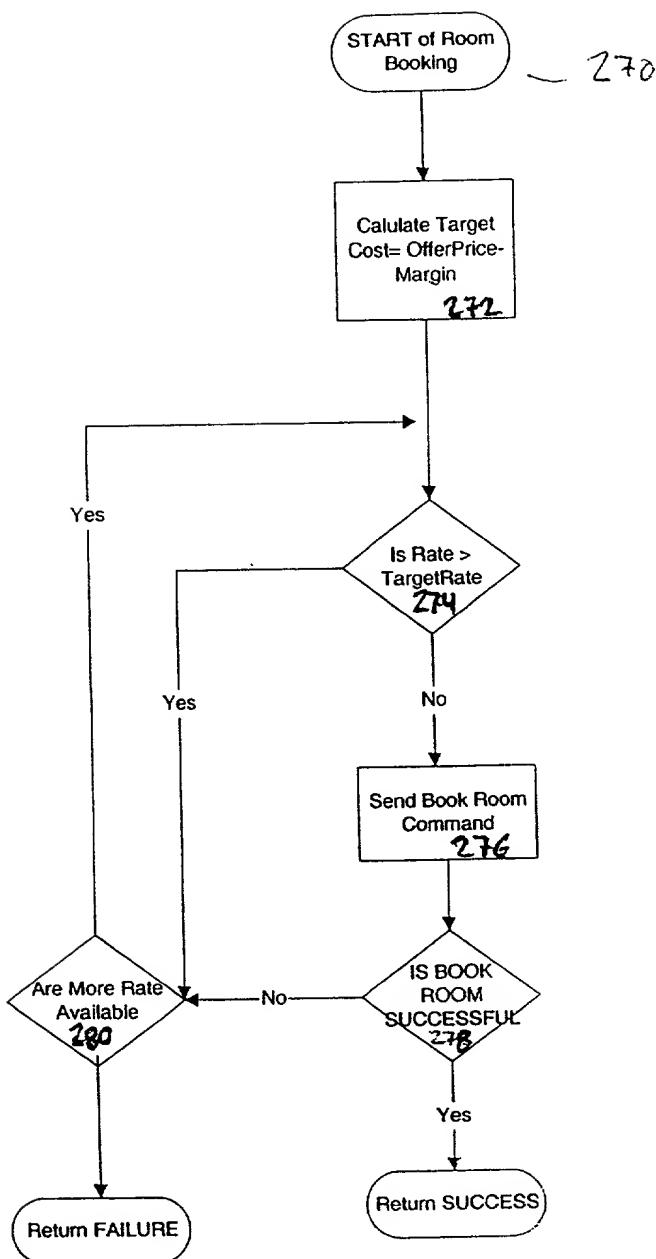


Fig. 11

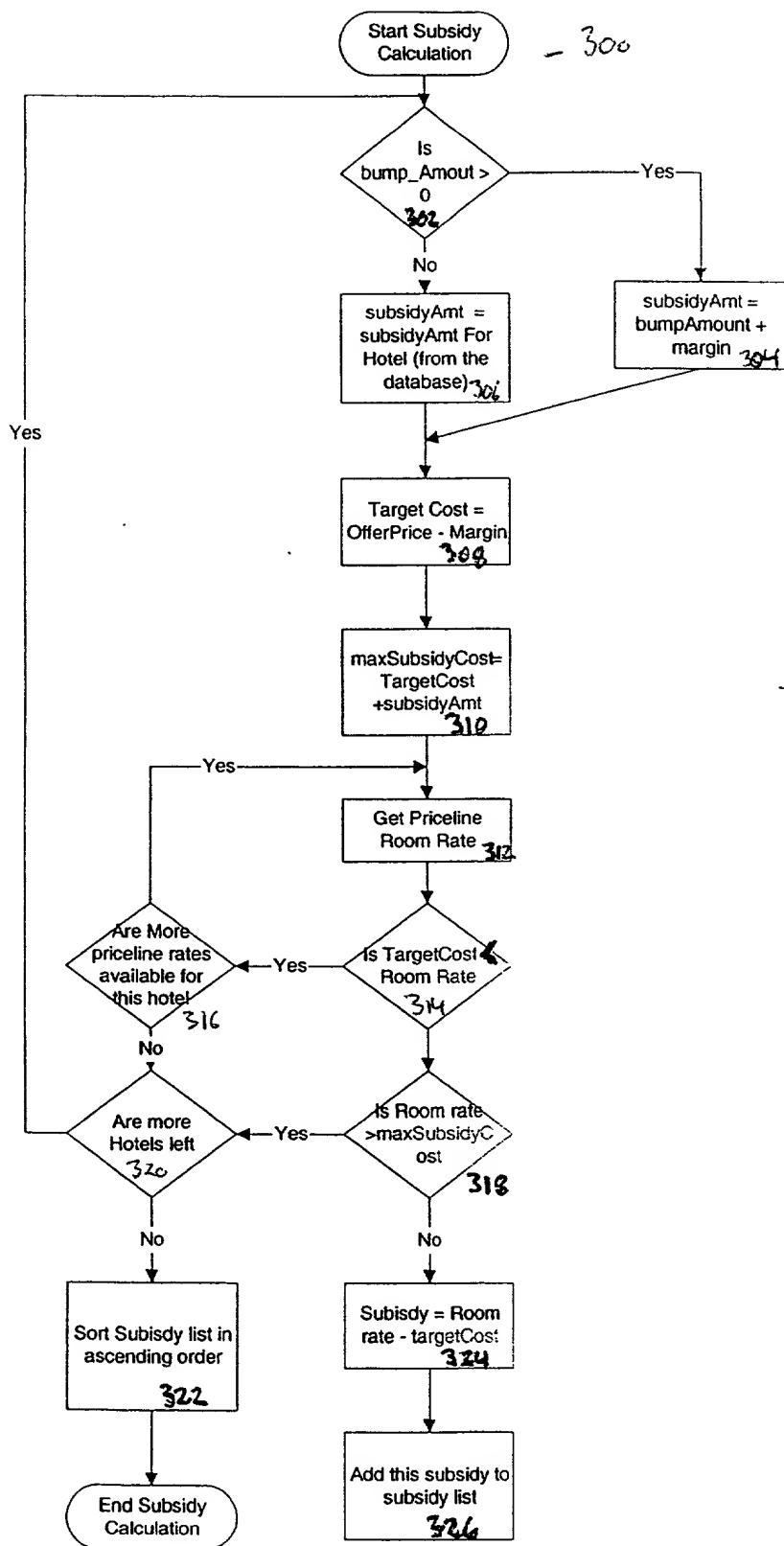


FIG. 12

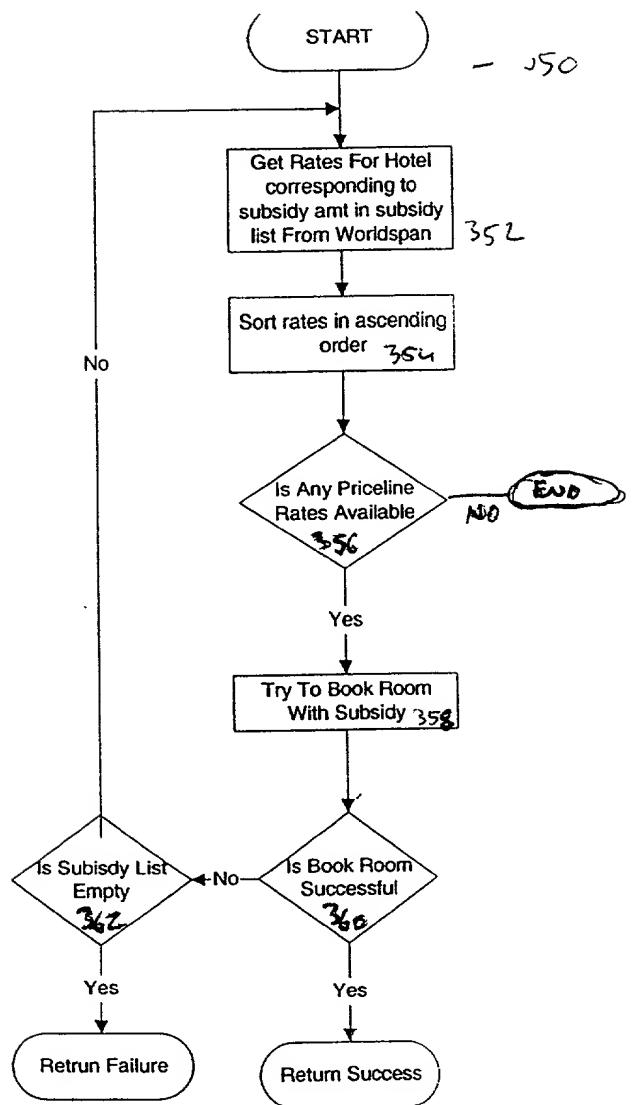


Fig. 13

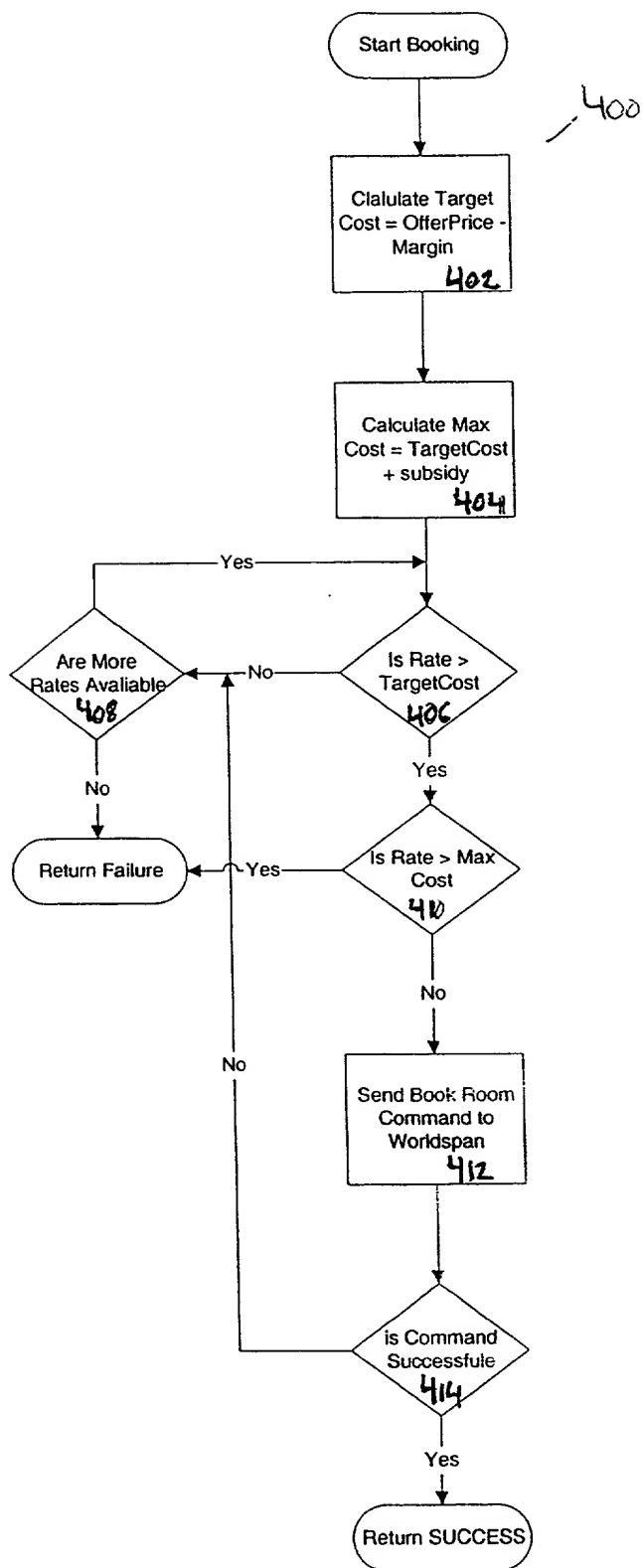
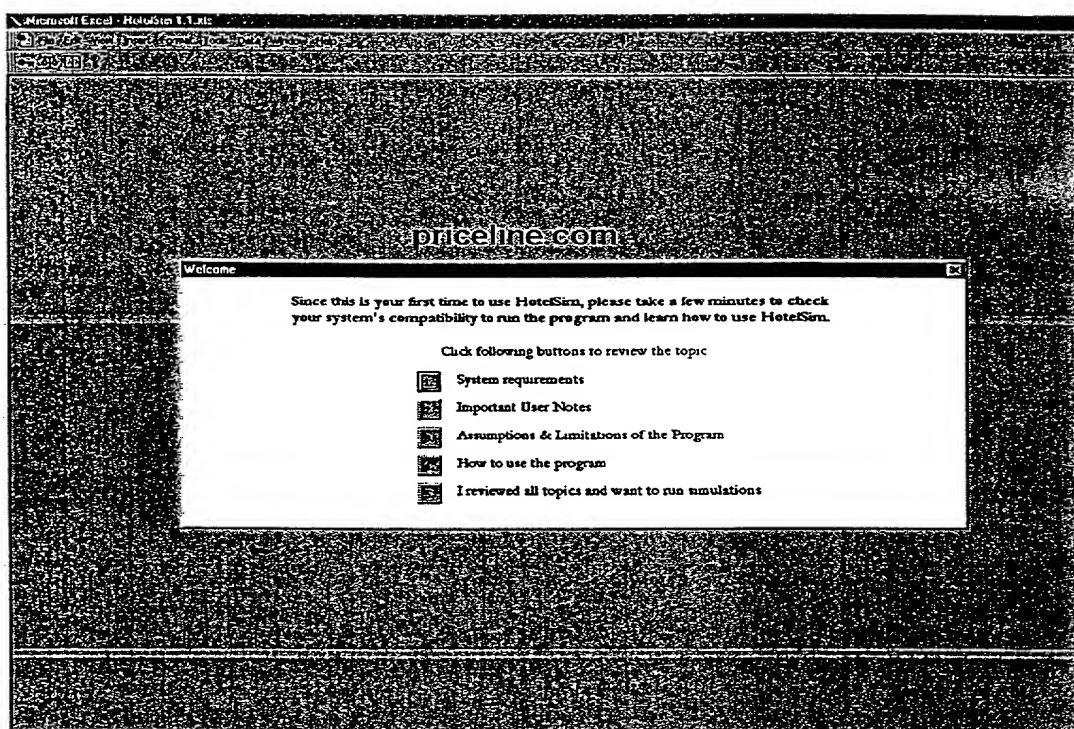


Fig. 14

## First Time User Screen



## Main Screen

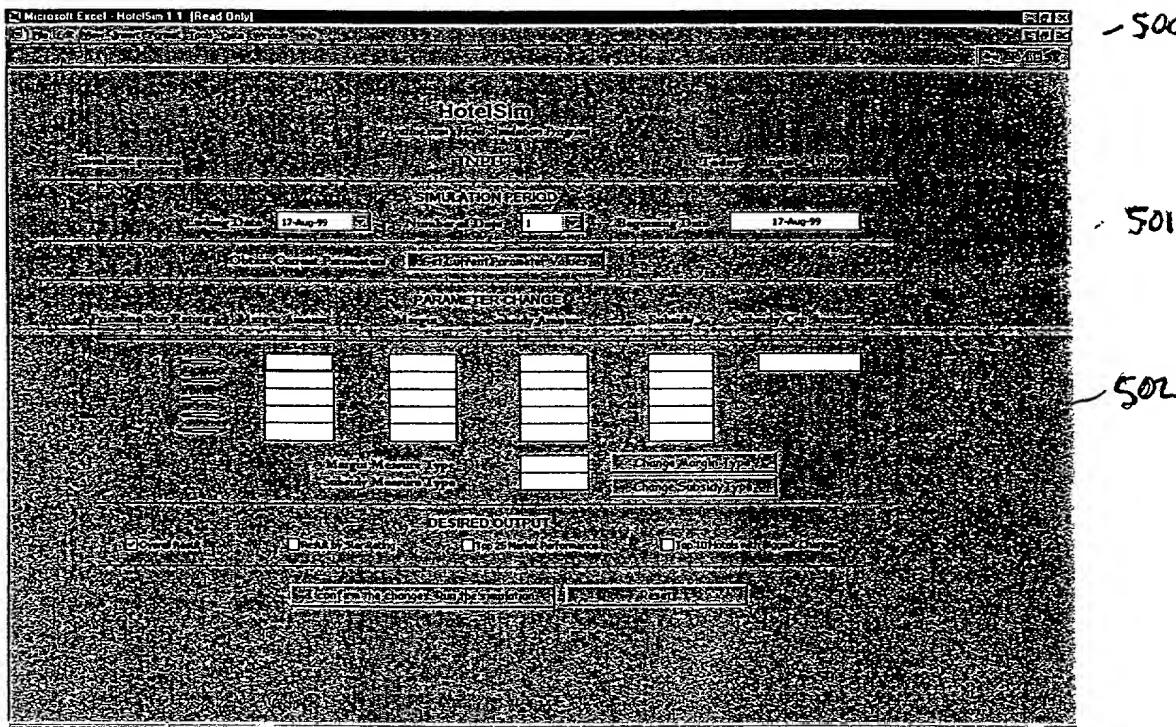
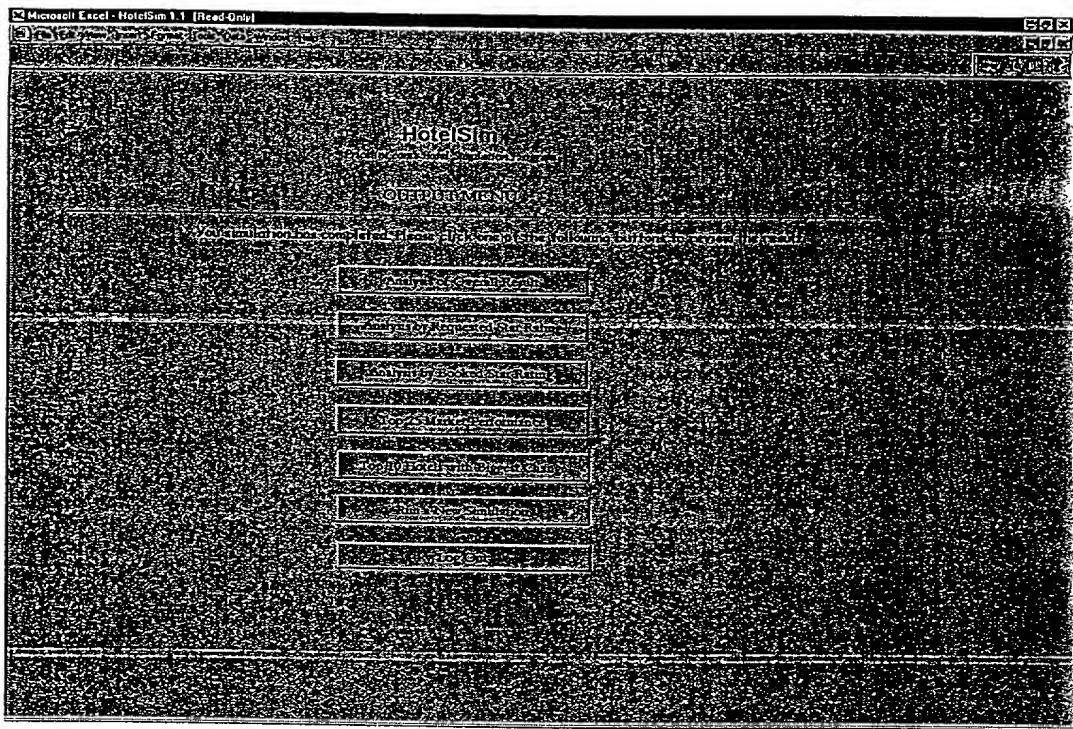


Fig 15

## Output Menu Screen



- 510

## Overall Output Screen

A screenshot of a Microsoft Excel window titled "Microsoft Excel - HotelSim 1.1 [Read Only]". The window displays a main interface with a title bar "HotelSim" and a date "August 17, 1999". Below the date is a section titled "CURRENT STATUS" containing a grid of 16 rows and 4 columns. To the right of this grid is a section titled "ACTUAL OCCUPANCY CHANGE" containing a grid of 16 rows and 3 columns. The background shows a dark grid. The window has standard Windows-style scroll bars on the right and bottom.

- 520

Fig. 16

## Overall Output Screen

1540

HotelSim		
Output Analysis		
August 17, 1999		August 17, 1999
Actual Revenue	\$ 4,406	
Total Occupied Rooms	4,993	Accepted Revenue
Total Occupied Rooms	10,373	Accepted Revenue
	\$ 640,337.00	
Accumulated Simulation Changes		
Actual Revenue	1,112	1,178
Total Occupied Rooms	25.24%	26.74%
Total Occupied Rooms	1,213	1,293
Total Occupied Rooms	2,327	2,499
	\$163,060.00	\$170,562.79
	\$3,189.12	\$2,361.33
	1.96%	1.38%
	1.09	1.10
	1.92	1.93
	2.09	2.12
	\$70.07	\$68.29
	\$1.37	\$0.94
	473	493

## Output by Requested Star Rating Screen

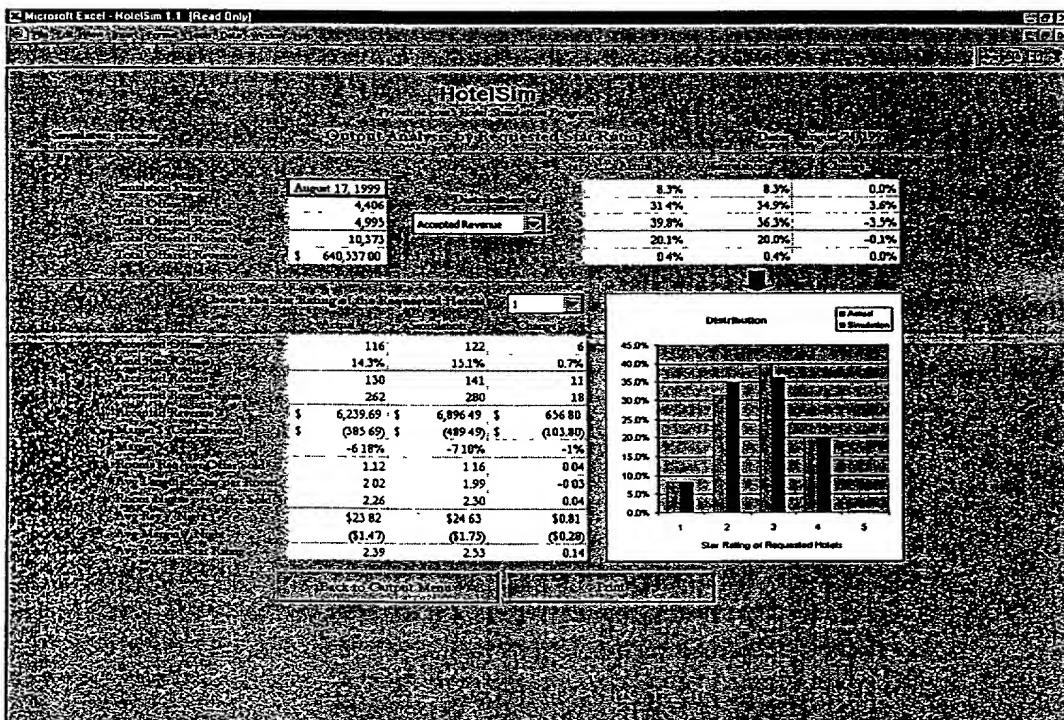
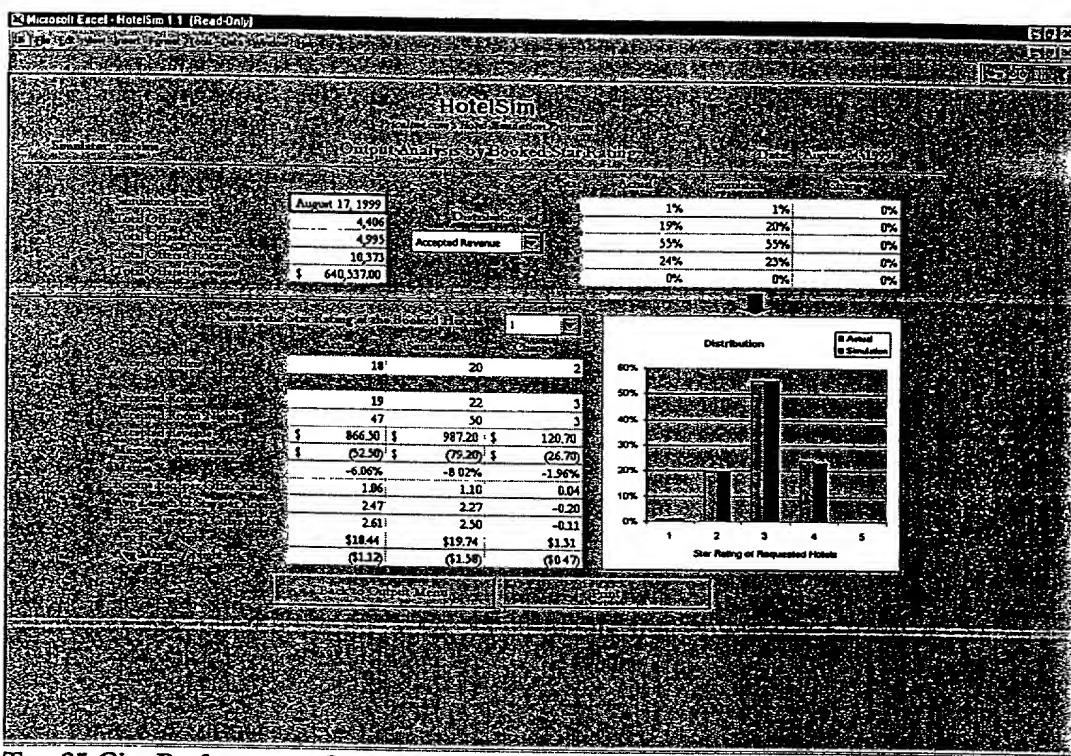


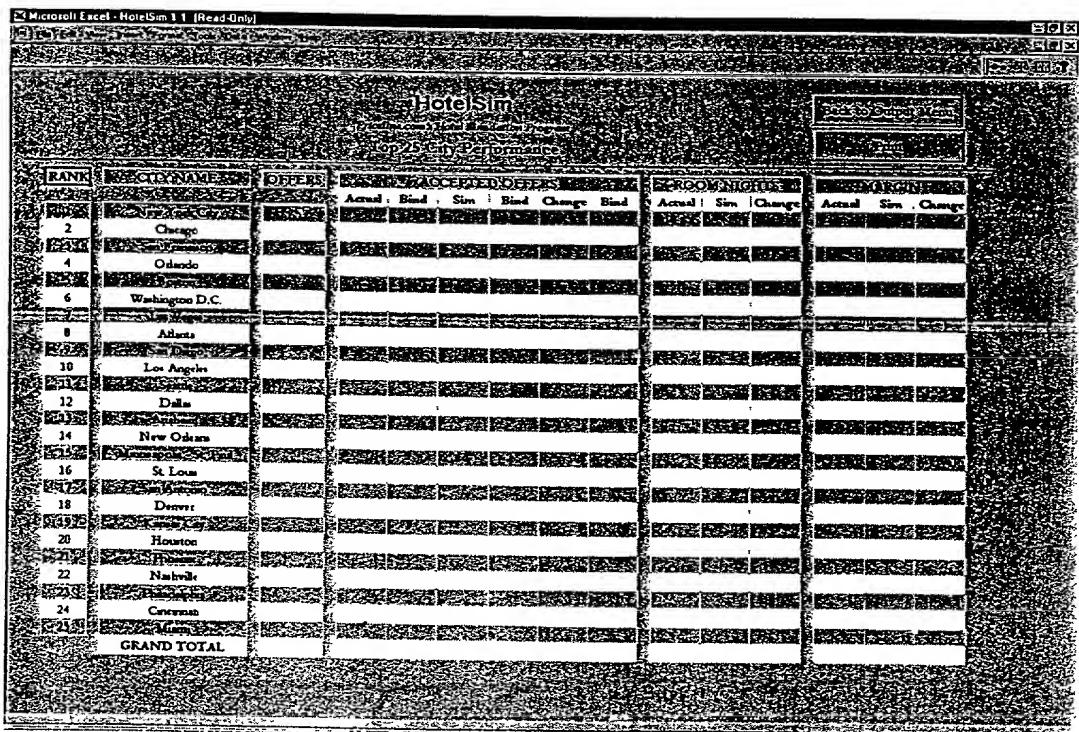
FIG. 17

## Output by Booked Star Rating Screen



- 550

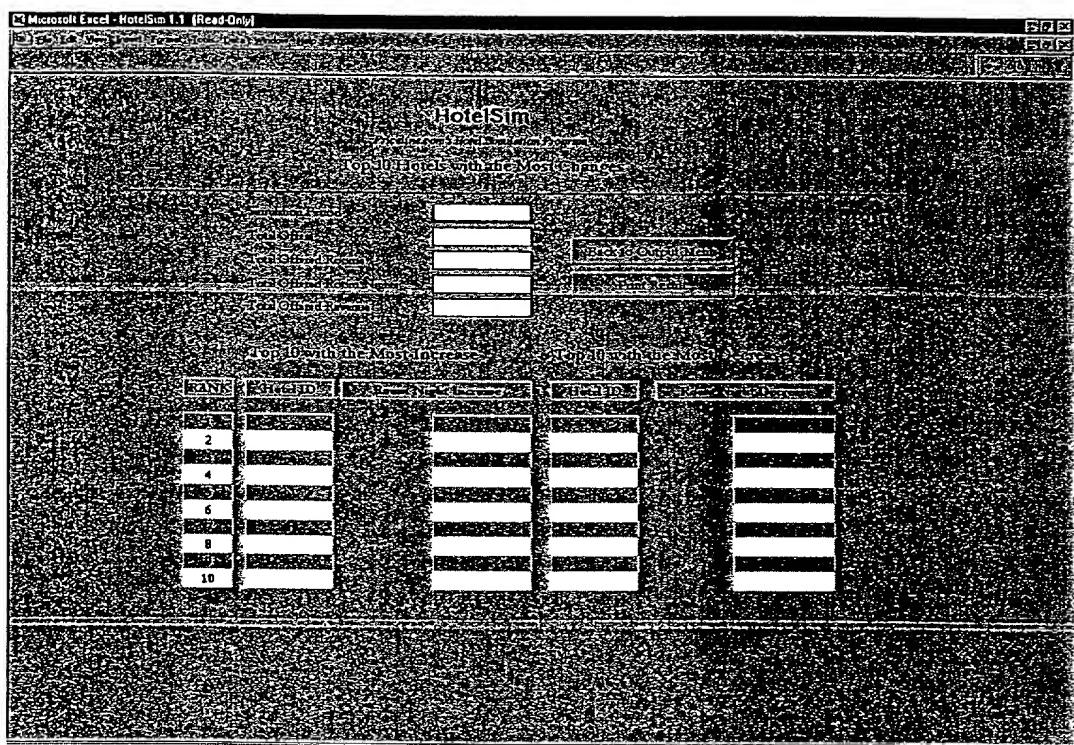
## Top 25 City Performance Screen



- 560

FIG. 18

## Top 10 Hotels with the Most Business Increase or Decrease Screen



## HotelSim Assistant

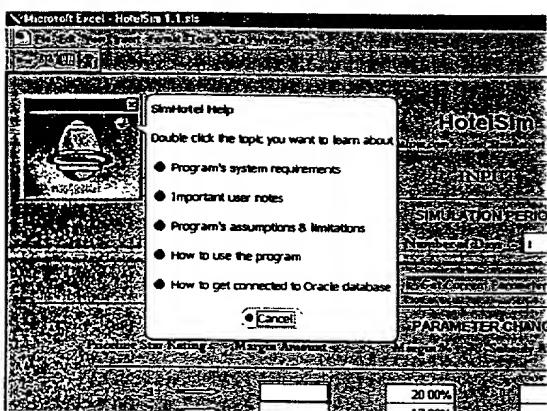


Fig. 19

-580

## HotelSim

Simulator: priceline

Priceline.com's Hotel Simulation Program

Date: August 24, 1999

Simulation Period	August 16, 1999
Total Offers	3,939
Total Offered Rooms	4,445
Total Offered Room Nights	9,065
Total Offered Revenue	\$ 571,340.00

to August 16, 1999

580

**INPUT ...**

**... Actual Parameter Values**

Star Rating	Margin Amount	Margin %	Subsidy Amount	Subsidy %	Subsidy Cap Amount
1		20		47	
2		17		51	
3		15		49	
4		15		40	
5		15		35	

Current Margin Measure Type  
Current Subsidy Measure Type

%
%

**... Simulation Parameter Values**

Star Rating	Margin Amount	Margin %	Subsidy Amount	Subsidy %	Subsidy Cap Amount
1		20.00%		47.00%	
2		17.00%		51.00%	
3		15.00%		49.00%	
4		15.00%		40.00%	
5		15.00%		35.00%	

Current Margin Measure Type  
Current Subsidy Measure Type

%
%

600

**OUTPUT ...**

	Actual	Simulation	Change
Accepted Offers	1,032	1,101	69
Bind Rate (Offers)	26.20%	27.95%	1.75%
Accepted Rooms	1,170	1,263	93
Accepted Room Nights	2211	2442	231
Accepted Revenue	\$151,357.00	\$159,563.65	\$8,206.65
Margin \$ (Contribution)	\$3,019.72	\$2,069.07	(\$950.65)
Margin %	2.0%	1.3%	-0.7%
Rooms Req. per Offer Sold	1.13	1.15	0.01
Avg Length of Stay per Room	1.89	1.93	0.04
Room Nights per Offer Sold	2.14	2.22	0.08
Avg Rev / Night	\$68.46	\$65.34	(\$3.12)
Avg Margin / Night	\$1.37	\$0.85	(\$0.52)
# of Distinct Hotels booked at	467	491	24

F.I.C. 20

# HotelSim

Priceline.com's Hotel Simulation Program

- 610

## Output by Booked Star Rating

Total Offers	4,406			Booked at 2 Star Hotels	Actual	Simulation	Change
Total Offered Rooms	4,995			Accepted Offers	267	280	19
Total Offered Room Nights	10,373			Accepted Rooms	288	311	23
Total Offered Revenue	640,537			Accepted Room Nights	528	582	54
<b>Distribution of Accepted Offers</b>				Accepted Revenue	\$ 14,583.76	\$ 16,293	\$ 1,702
Star Rating	Actual	Simulation	Change	Margin \$ (Contribution)	\$ 154.24	\$ (93.23)	\$ (247.47)
1	18	19	1	Margin %	1.06%	-0.57%	-1.63%
2	267	286	19	Rooms Req. per Offer Sold	1.08	1.09	0.01
3	611	646	35	Avg Length of Stay per Room	1.83	1.87	0.04
4	206	209	3	Room Nights per Offer Sold	1.98	2.03	0.06
5	3	3	0	Avg Rev / Night	\$27.62	\$28.00	\$0.37
				Avg Margin / Night	\$0.29	(\$0.16)	(\$0.45)
<b>Distribution of Accepted Rooms</b>							
Star Rating	Actual	Simulation	Change				
1	19	21	2				
2	288	311	23				
3	675	719	44				
4	223	229	6				
5	3	3	0				
<b>Distribution of Accepted Room Nights</b>							
Star Rating	Actual	Simulation	Change				
1	47	49	2				
2	528	582	54				
3	1283	1392	109				
4	450	467	17				
5	5	5	0				
<b>Distribution of Accepted Revenue</b>							
Star Rating	Actual	Simulation	Change				
1	\$ 867	942.2	\$ 76				
2	\$ 14,584	16293.23	\$ 1,709				
3	\$ 41,406	45589.28	\$ 4,184				
4	\$ 17,856	19254.85	\$ 1,399				
5	\$ 332	332	\$ -				
<b>Distribution of Margin Amount</b>							
Star Rating	Actual	Simulation	Change				
1	\$ (52.50)	-69.2	\$ (16.70)				
2	\$ 154.24	-93.23	\$ (247.47)				
3	\$ 952.39	453.72	\$ (498.67)				
4	\$ 416.10	426.15	\$ 10.05				
5	\$ (32.00)	-32	\$ -				
<b>Booked at 1 Star Hotels</b>							
Accepted Offers	Actual	Simulation	Change				
	18	19	1				
Accepted Rooms	19	21	2				
Accepted Room Nights	47	49	2				
Accepted Revenue	\$ 866.50	\$ 942	\$ 76				
Margin \$ (Contribution)	\$ (52.50)	\$ (69.20)	\$ (16.70)				
Margin %	-6.06%	-7.34%	-1.29%				
Rooms Req. per Offer Sold	1.06	1.11	0.05				
Avg Length of Stay per Room	2.47	2.33	-0.14				
Room Nights per Offer Sold	2.61	2.58	-0.03				
Avg Rev / Night	\$18.44	\$19.23	\$0.79				
Avg Margin / Night	(\$1.12)	(\$1.41)	(\$0.30)				
<b>Booked at 2 Star Hotels</b>							
Accepted Offers	Actual	Simulation	Change				
	267	280	13				
Accepted Rooms	288	311	23				
Accepted Room Nights	528	582	54				
Accepted Revenue	\$ 14,583.76	\$ 16,293	\$ 1,702				
Margin \$ (Contribution)	\$ 154.24	\$ (93.23)	\$ (247.47)				
Margin %	1.06%	-0.57%	-1.63%				
Rooms Req. per Offer Sold	1.08	1.09	0.01				
Avg Length of Stay per Room	1.83	1.87	0.04				
Room Nights per Offer Sold	1.98	2.03	0.06				
Avg Rev / Night	\$27.62	\$28.00	\$0.37				
Avg Margin / Night	\$0.29	(\$0.16)	(\$0.45)				
<b>Booked at 3 Star Hotels</b>							
Accepted Offers	Actual	Simulation	Change				
	611	646	35				
Accepted Rooms	675	719	44				
Accepted Room Nights	1283	1392	109				
Accepted Revenue	\$ 41,405.61	\$ 45,589	\$ 4,184				
Margin \$ (Contribution)	\$ 952.39	\$ 453.72	\$ (498.67)				
Margin %	2.30%	1.00%	-1.30%				
Rooms Req. per Offer Sold	1.10	1.11	0.01				
Avg Length of Stay per Room	1.90	1.94	0.04				
Room Nights per Offer Sold	2.10	2.15	0.05				
Avg Rev / Night	\$32.27	\$32.75	\$0.48				
Avg Margin / Night	\$0.74	\$0.33	(\$0.42)				
<b>Booked at 4 Star Hotels</b>							
Accepted Offers	Actual	Simulation	Change				
	206	209	3				
Accepted Rooms	223	229	6				
Accepted Room Nights	450	467	17				
Accepted Revenue	\$ 17,855.90	\$ 19,255	\$ 1,399				
Margin \$ (Contribution)	\$ 416.10	\$ 426.15	\$ 10.05				
Margin %	2.33%	2.21%	-0.12%				
Rooms Req. per Offer Sold	1.08	1.10	0.01				
Avg Length of Stay per Room	2.02	2.04	0.02				
Room Nights per Offer Sold	2.18	2.23	0.05				
Avg Rev / Night	\$39.68	\$41.23	\$1.55				
Avg Margin / Night	\$0.92	\$0.91	(\$0.01)				
<b>Booked at 5 Star Hotels</b>							
Accepted Offers	Actual	Simulation	Change				
	3	3	0				
Accepted Rooms	3	3	0				
Accepted Room Nights	5	5	0				
Accepted Revenue	\$ 332.00	\$ 332	\$ -				
Margin \$ (Contribution)	\$ (32.00)	\$ (32.00)	\$ -				
Margin %	-9.64%	-9.64%	0.00%				
Rooms Req. per Offer Sold	1.00	1.00	0.00				
Avg Length of Stay per Room	1.67	1.67	0.00				
Room Nights per Offer Sold	1.67	1.67	0.00				
Avg Rev / Night	\$66.40	\$66.40	\$0.00				
Avg Margin / Night	(\$6.40)	(\$6.40)	\$0.00				

Fig. 21

# HotelSim

Priceline.com's Hotel Simulation Program

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## Output by Requested Star Rating

Total Offers	4,406			Requesting 2 Star Hotels	Actual	Simulation	Change
Total Offered Rooms	4,995			Accepted Offers	402	469	67
Total Offered Room Nights	10,373			Bind Rate (Offers)	23%	27%	4%
Total Offered Revenue	640,537			Accepted Rooms	436	510	74
<b>Distribution of Accepted Offers</b>				Accepted Room Nights	853	1009	156
Star Rating	Actual	Simulation	Change	Accepted Revenue	\$ 23,542.87	\$ 29,129	\$ 5,586
1	116	112	-4	Margin \$ (Contribution)	\$ 834.13	\$ (205.14)	\$ (1,039.27)
2	402	469	67	Margin %	3.54%	-0.70%	-4.25%
3	423	413	-10	Rooms Req. per Offer Sold	1.08	1.09	0.00
4	161	166	5	Avg Length of Stay per Room	1.96	1.98	0.02
5	3	3	0	Room Nights per Offer Sold	2.12	2.15	0.03
<b>Distribution of Accepted Rooms</b>				Avg Rev / Night	\$27.60	\$28.87	\$1.27
Star Rating	Actual	Simulation	Change	Avg Margin / Night	\$0.98	(\$0.20)	(\$1.18)
1	130	131	1	Avg Booked Star Rating	2.5	3.0	0.4
2	436	510	74				
3	465	457	-8				
4	174	182	8				
5	3	3	0				
<b>Distribution of Accepted Room Nights</b>							
Star Rating	Actual	Simulation	Change				
1	262	267	5				
2	853	1009	156				
3	832	836	4				
4	361	378	17				
5	5	5	0				
<b>Distribution of Accepted Revenue</b>							
Star Rating	Actual	Simulation	Change				
1	\$ 6,240	\$ 6360.49	\$ 121				
2	\$ 23,543	\$ 29129.14	\$ 5,586				
3	\$ 29,837	\$ 30058.03	\$ 221				
4	\$ 15,092	\$ 16531.9	\$ 1,440				
5	\$ 332	\$ 332	\$ -				
<b>Distribution of Margin Amount</b>							
Star Rating	Actual	Simulation	Change				
1	\$ (385.69)	\$ -371.49	\$ 14.20				
2	\$ 834.13	\$ -205.14	\$ (1,039.27)				
3	\$ 556.69	\$ 849.97	\$ 293.28				
4	\$ 465.10	\$ 444.10	\$ (21.00)				
5	\$ (32.00)	\$ -32	\$ -				
<b>Requesting 1 Star Hotels</b>							
Accepted Offers							
Bind Rate (Offers)							
Accepted Rooms							
Accepted Room Nights							
Accepted Revenue							
Margin \$ (Contribution)							
Margin %							
Rooms Req. per Offer Sold							
Avg Length of Stay per Room							
Room Nights per Offer Sold							
Avg Rev / Night							
Avg Margin / Night							
Avg Booked Star Rating							
Actual	Simulation	Change		Actual	Simulation	Change	
116	112	-4		3	3	0	
14%	14%	0%		16%	16%	0%	
130	131	1		3	3	0	
262	267	5		5	5	0	
\$ 6,239.69	\$ 6,360	\$ 121		\$ 332.00	\$ 332	\$ -	
\$ (385.69)	\$ (371.49)	\$ 14.20		\$ (32.00)	\$ (32.00)	\$ -	
-6.18%	-5.84%	0.34%		-9.64%	-9.64%	0.00%	
1.12	1.17	0.05		1.00	1.00	0.00	
2.02	2.04	0.02		1.67	1.67	0.00	
2.26	2.38	0.13		1.67	1.67	0.00	
\$23.82	\$23.82	\$0.01		\$66.40	\$66.40	\$0.00	
(\$1.47)	(\$1.39)	\$0.08		(\$6.40)	(\$6.40)	\$0.00	
2.4	2.3	-0.1		5.0	5.0	0.0	

Fig. 22

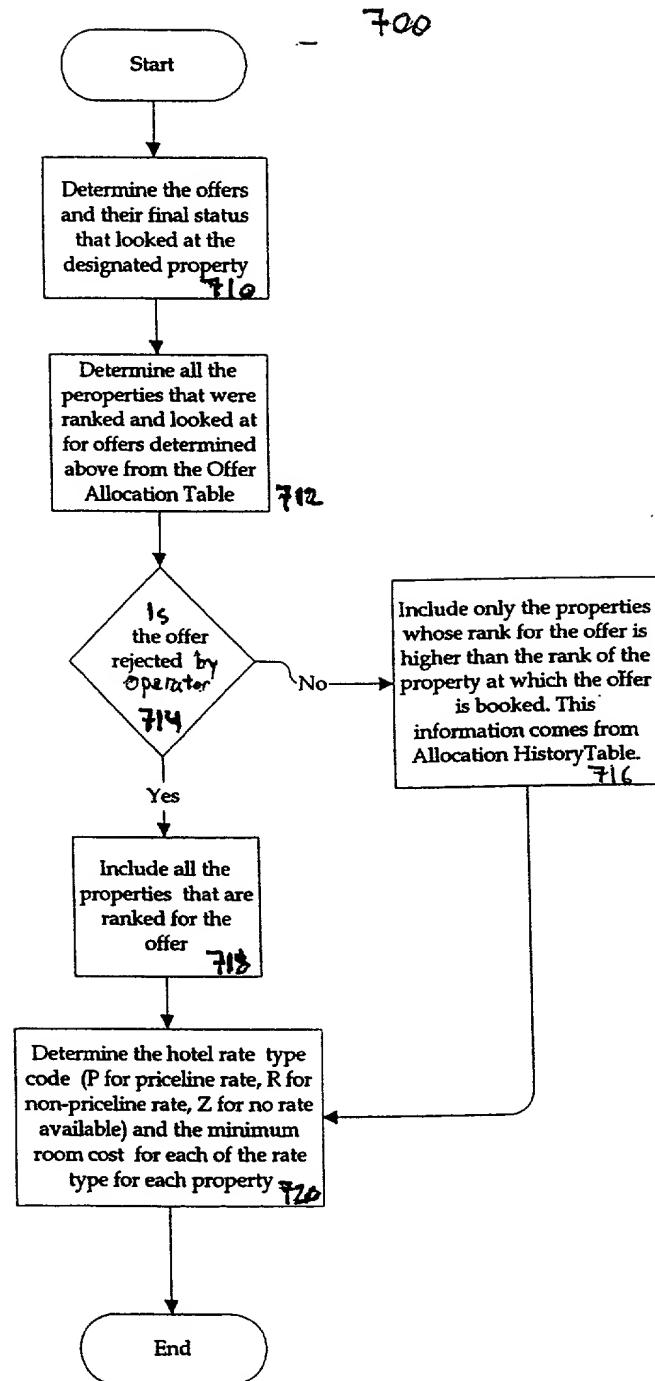


FIG 23

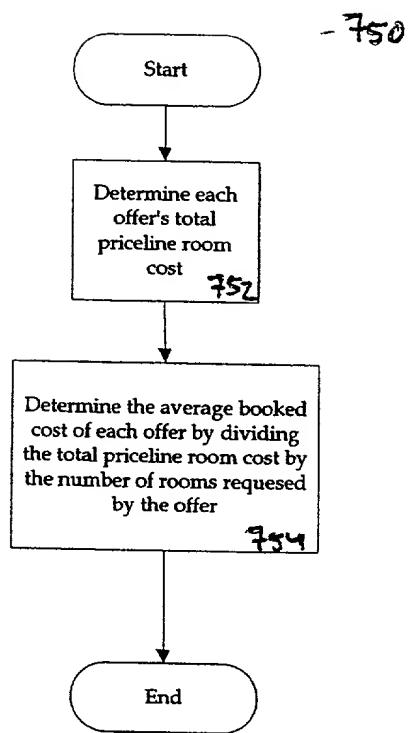


FIG. 24

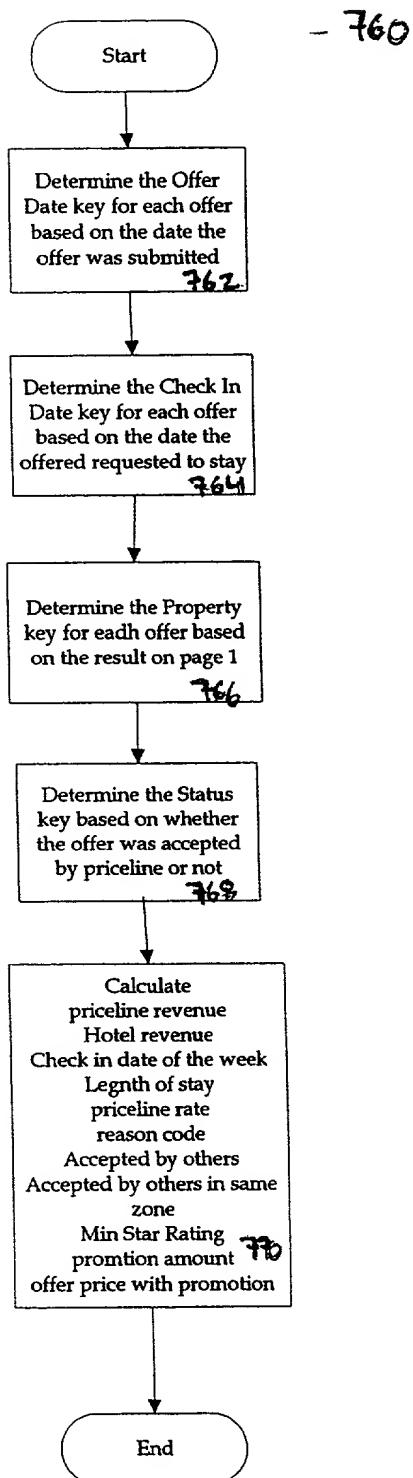


Fig. 25

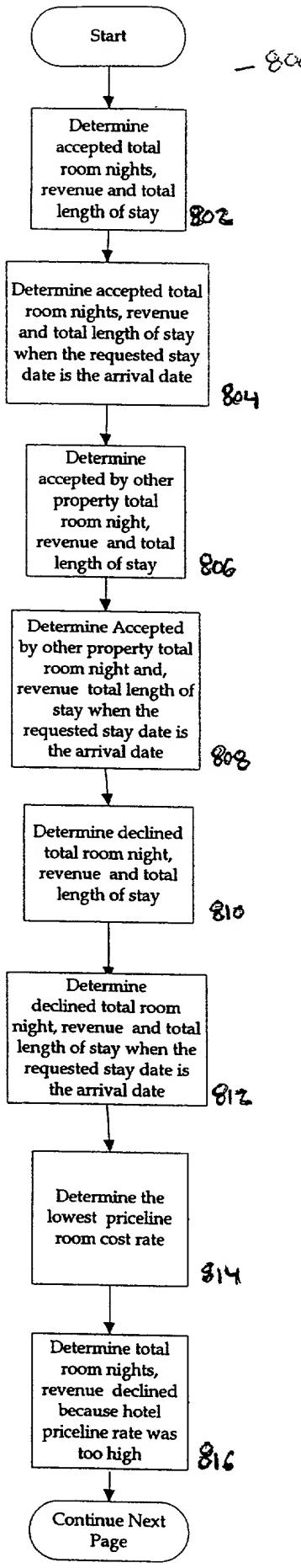


Fig. 26

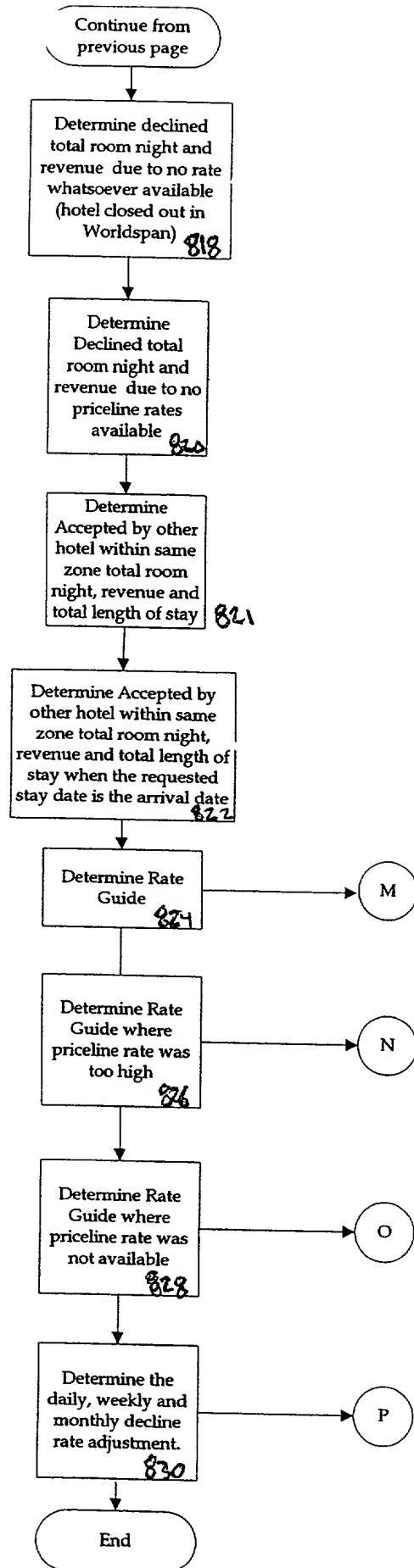


FIG. 27

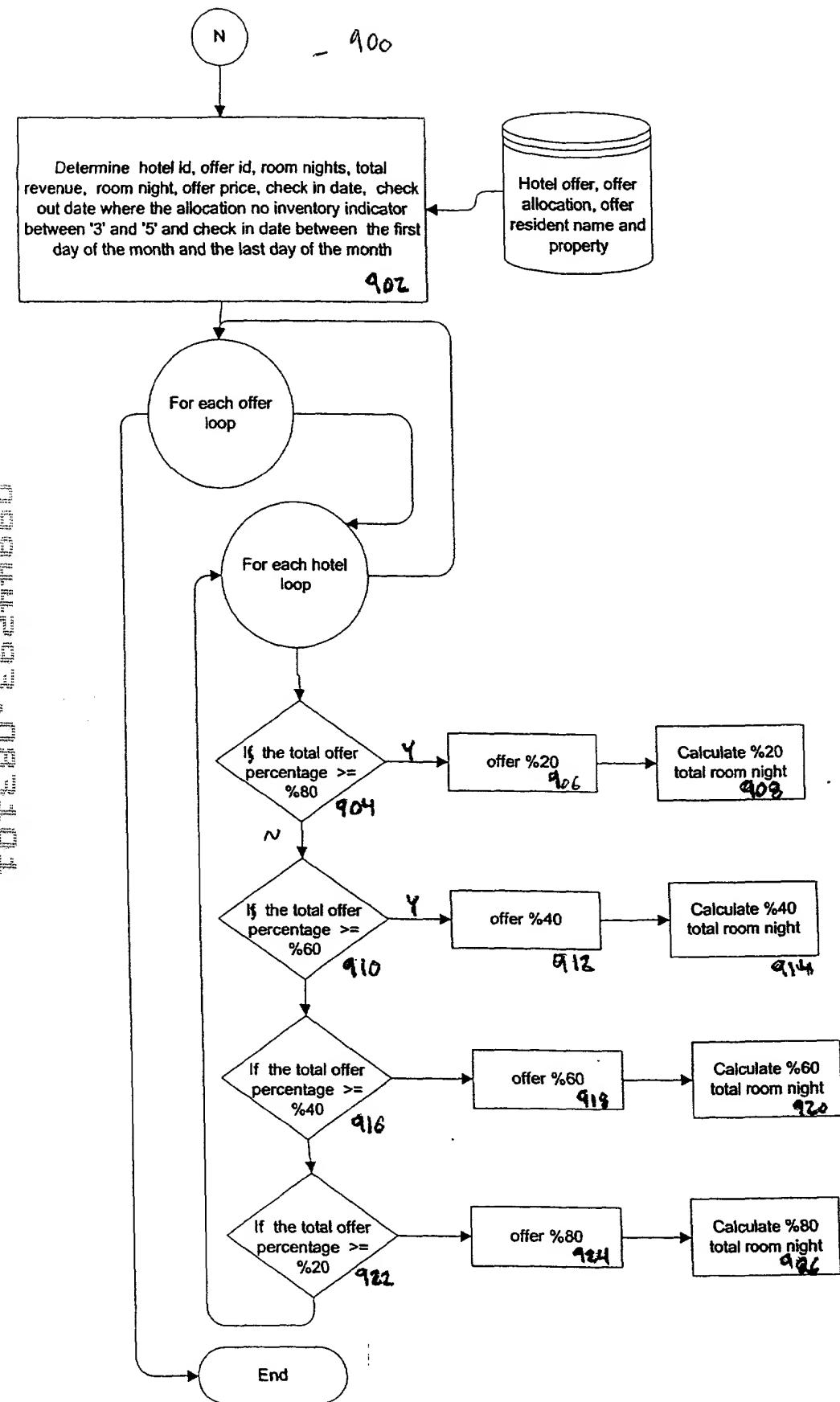


Fig. 28

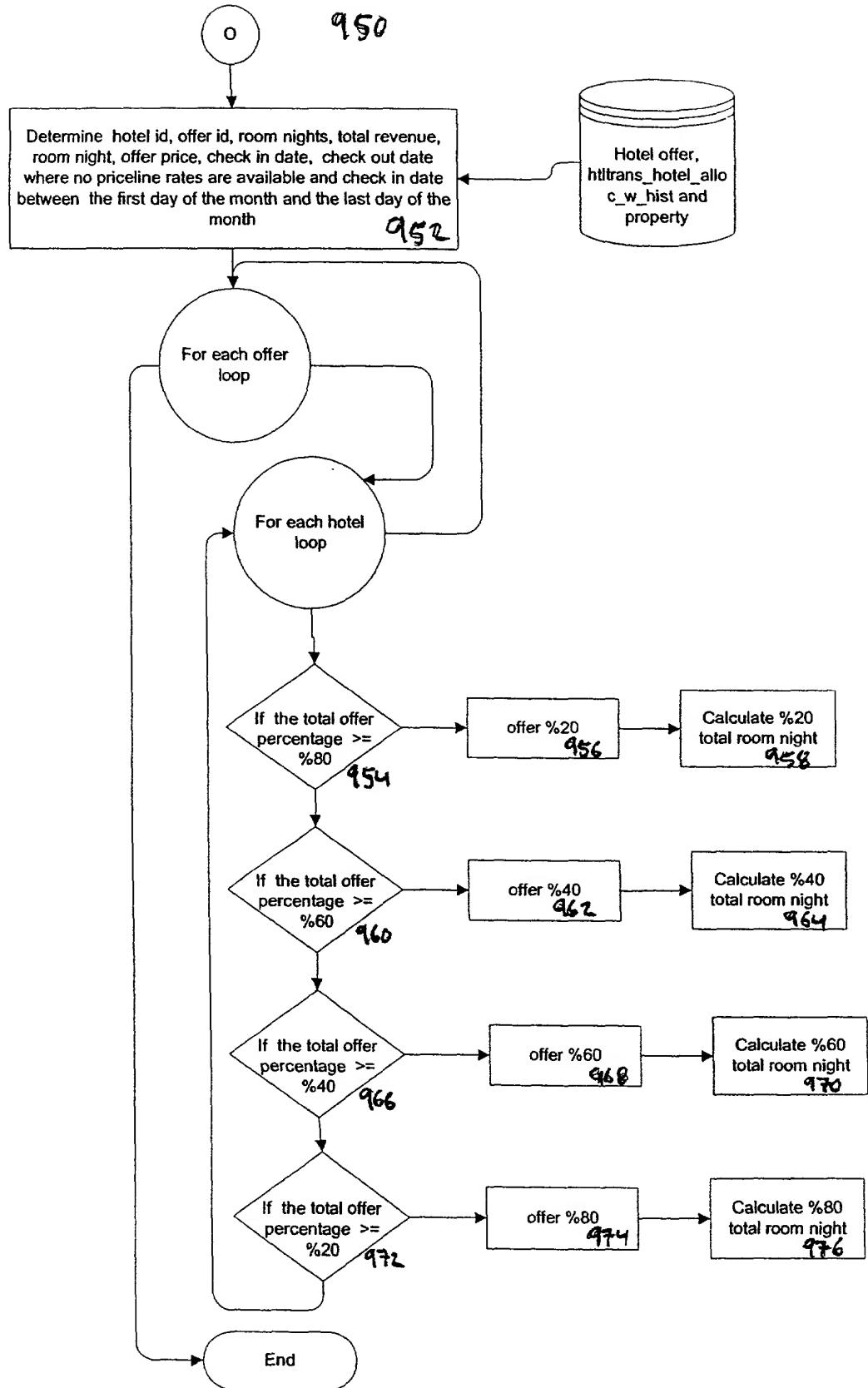


Fig. 29

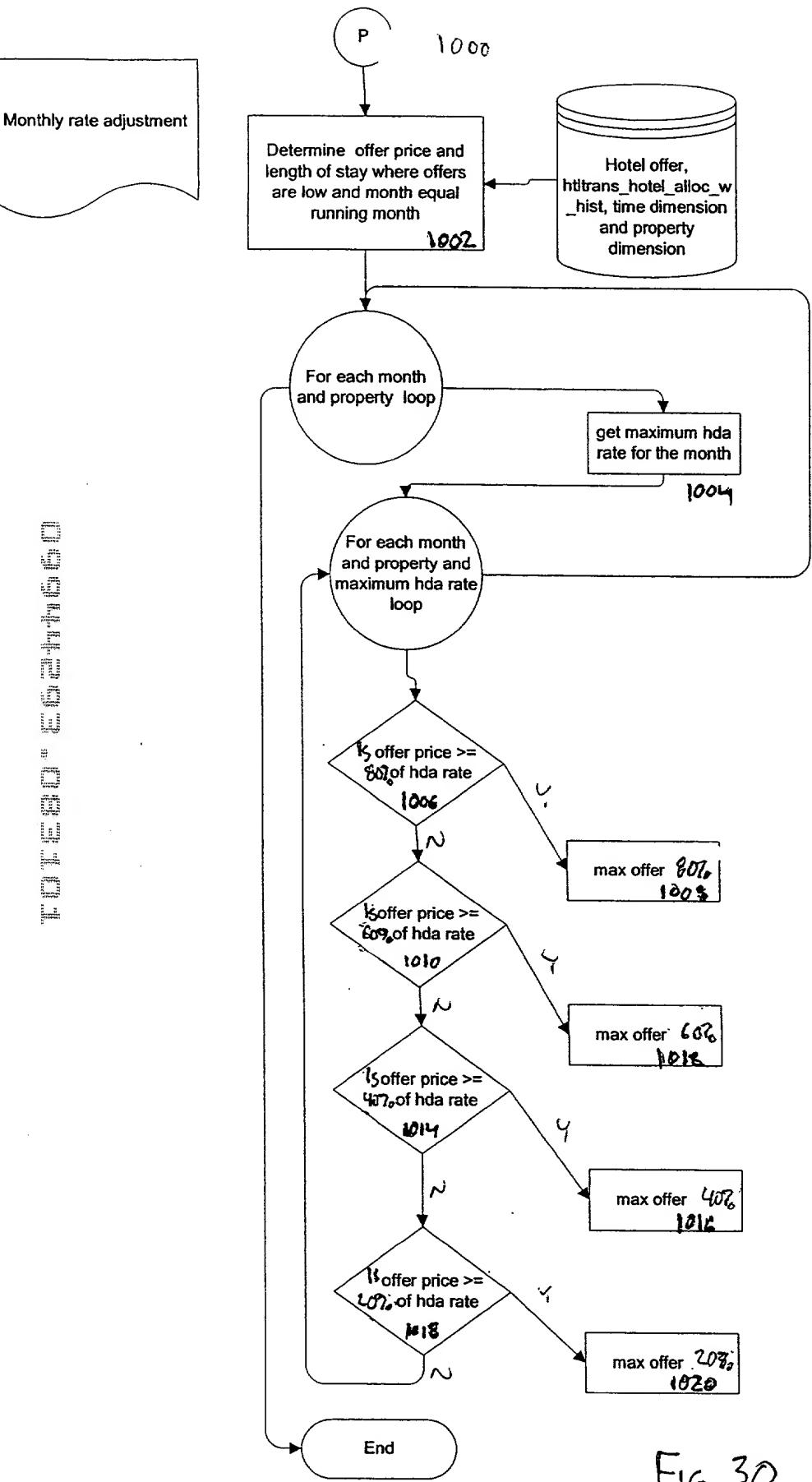


Fig. 30

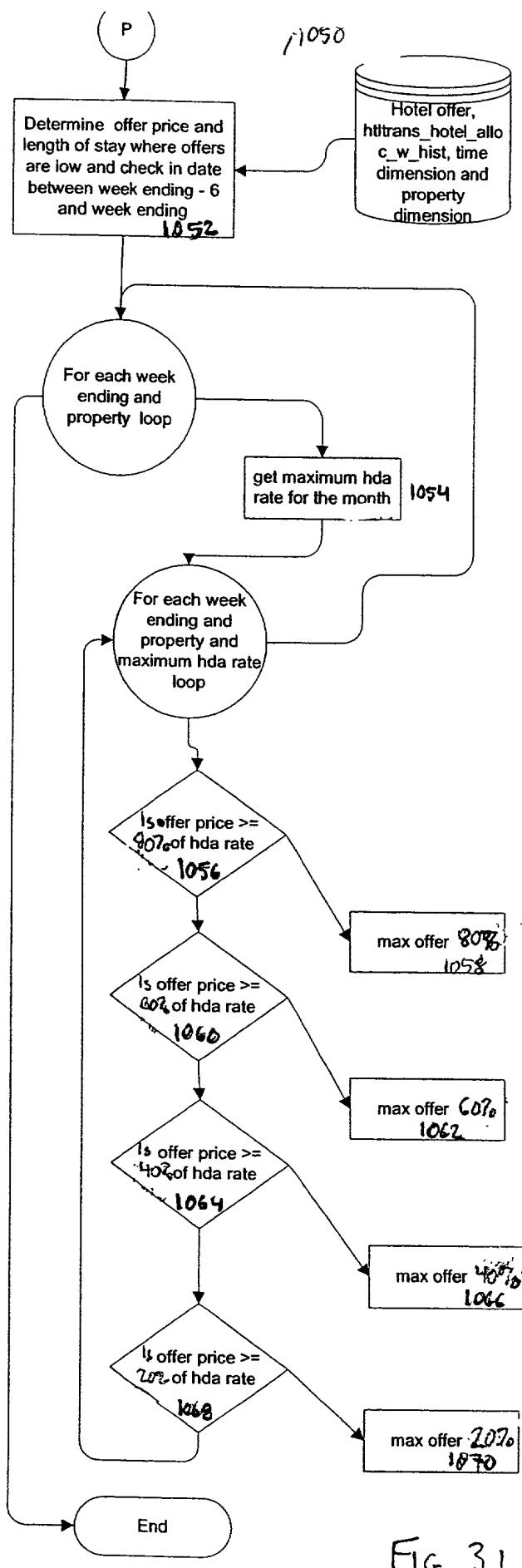


FIG. 31

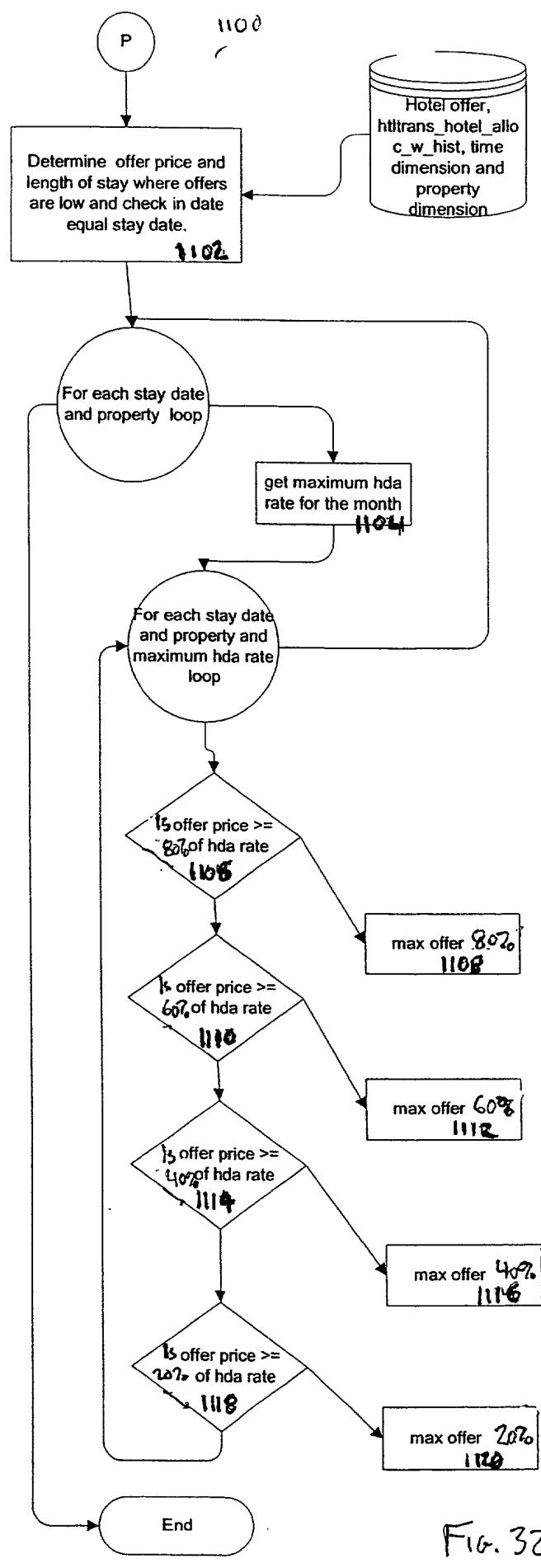


Fig. 32

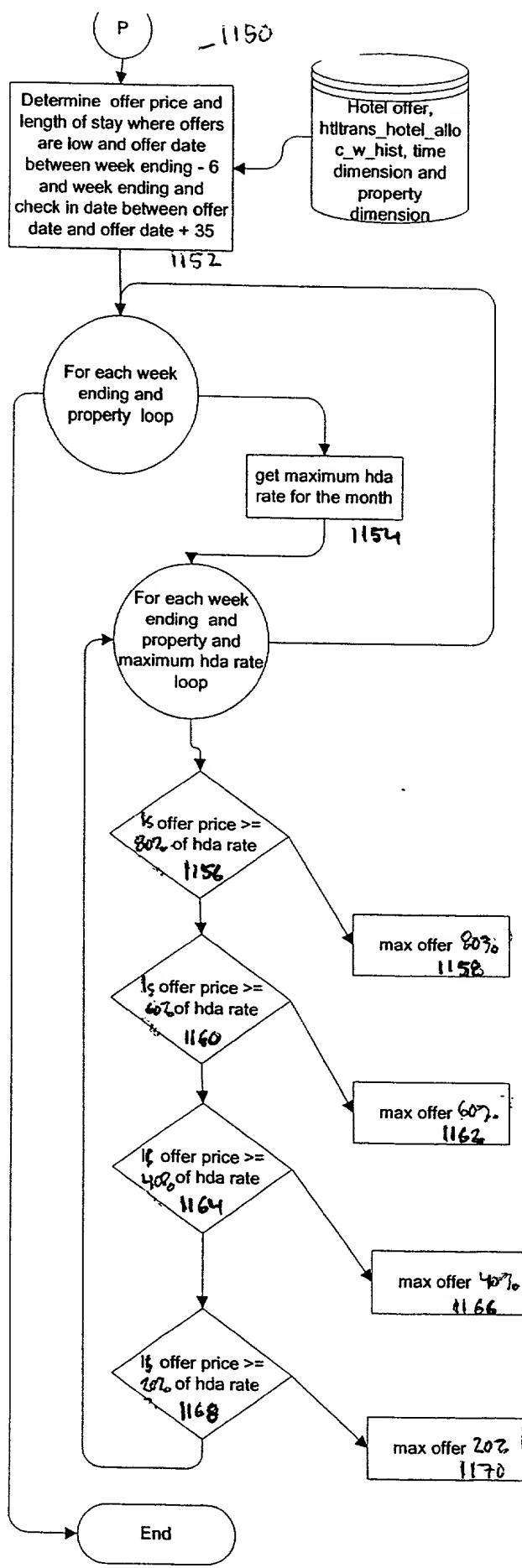


FIG. 33

1200

## Daily Demand Report

This report shows the analysis and details of the offers that were submitted yesterday and looked at your hotel. Use the information to identify potential incremental revenue opportunities on the nights that your hotel may not be sold out.

### RESERVATION REQUESTS ACCEPTED YESTERDAY

#### REQUESTED STAY DAY OF WEEK PATTERN

Day Of Week	Total Room Nights	Average Overall LOS	Total Arrival Room Nights	Average Arrival LOS	Average Rate	Total Revenue
Monday	4	1.3	3	1	\$90	\$360
Tuesday						
Wednesday						
Thursday	1	3	1	3	\$119	\$119
Friday	2	2.5	1	2	\$100	\$199
Saturday	2	2.5			\$100	\$199
Sunday	1	2	1	2	\$90	\$90
<b>TOTAL</b>	<b>10</b>	<b>2.3</b>	<b>6</b>	<b>2</b>	<b>\$100</b>	<b>\$967</b>

#### DETAILS

Last Name	First Name	Check In DOW	Check In Date	LOS	Priceline Rate
JOHNSON	ELVIRA	Sunday	10/3/99	2	\$90
DUNLAP	DAN	Monday	10/4/99	1	\$90
FEDUSKA	NATHANIEL	Monday	10/4/99	1	\$90
SKAINS	MICHAEL	Monday	10/4/99	1	\$90
STOLLESTEIMER	VICKI	Friday	11/5/99	2	\$80
ZELUS	ROGER	Thursday	11/11/99	3	\$119

### RESERVATION REQUESTS DECLINED YESTERDAY

#### REQUESTED DAY OF WEEK PATTERN

Day Of Week	Total Room Nights	Average Overall LOS	Total Arrival Room Nights	Average Arrival LOS	Average Rate	Total Revenue
Monday	8	5.6	1	2	\$87	\$695
Tuesday	17	3.2	9	1.1	\$108	\$1,830
Wednesday	39	3.2	32	2.5	\$132	\$5,155
Thursday	45	3.4	23	2.3	\$135	\$6,091
Friday	86	2.7	48	1.9	\$118	\$10,171
Saturday	112	2.4	47	1.6	\$118	\$13,263
Sunday	26	4	10	2.2	\$89	\$2,307
<b>TOTAL</b>	<b>333</b>	<b>3.5</b>	<b>170</b>	<b>1.9</b>	<b>\$112</b>	<b>\$39,512</b>

#### NEXT 35 DAY DETAILS

Broken down by requested stay date	9/28/99	9/29/99	9/30/99	10/1/99	10/2/99	10/3/99	10/4/99
	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Monday
Total RN		23	19	35	54	11	4
Average LOS		2.3	2.8	2.5	1.9	2.6	3.5
Average Rate		\$162	\$185	\$149	\$142	\$111	\$119

## Daily Demand Report

	9/28/99	9/29/99	9/30/99	10/1/99	10/2/99	10/3/99	10/4/99
	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Monday
Declined due to high priceline rate						6	4
Declined due to closed GDS		14	19	27	34	2	
Declined due to no priceline rate		9		8	20	3	
	10/5/99	10/6/99	10/7/99	10/8/99	10/9/99	10/10/99	10/11/99
	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Monday
Total RN	10	5	3	21	27	8	1
Average LOS	2	3	4	2	1.9	2.1	4
Average Rate	\$124	\$103	\$107	\$97	\$104	\$91	\$75
Declined due to high priceline rate	6	4	1			4	1
Declined due to closed GDS		1	2	11	16	2	
Declined due to no priceline rate				10	11	2	

	10/12/99	10/13/99	10/14/99	10/15/99	10/16/99	10/17/99	10/18/99
	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Monday
Total RN	4	3	6	10	13	1	
Average LOS	2	3.7	3	2.6	2.1	5	
Average Rate	\$111	\$90	\$106	\$99	\$89	\$70	
Declined due to high priceline rate	2	2					
Declined due to closed GDS			3	4	4		
Declined due to no priceline rate		1	3	6	9	1	
	10/19/99	10/20/99	10/21/99	10/22/99	10/23/99	10/24/99	10/25/99
	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Monday
Total RN		3	10	11	12	3	3
Average LOS		4	2.9	2.8	4.3	9	0
Average Rate		\$120	\$113	\$110	\$97	\$48	\$48
Declined due to high priceline rate		3	9	10	11	3	3
Declined due to closed GDS							
Declined due to no priceline rate							
	10/26/99	10/27/99	10/28/99	10/29/99	10/30/99	10/31/99	11/1/99
	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Monday
Total RN	3	3	3	3	3	3	
Average LOS	9	9	9	9	9	9	
Average Rate	\$48	\$48	\$48	\$48	\$48	\$48	
Declined due to high priceline rate	3	3	3	3	3	3	
Declined due to closed GDS							
Declined due to no priceline rate							

### DETAILS

Check In Date	Check In Dow	LOS	Your PL Rate	Lost Revenue	Offer Price*	Reason**	Booked by others
9/29/99	Wednesday	3		\$435	\$145	NR	N
9/29/99	Wednesday	1	\$315	\$125	\$125	NP	N

FIG. 35

## Daily Demand Report

Check In Date	Check In Dow	LOS	Your PL Rate	Lost Revenue	Offer Price*	Reason**	Booked by others
9/29/99	Wednesday	4		\$1,120	\$280	NR	N
9/29/99	Wednesday	4		\$1,120	\$280	NR	N
9/29/99	Wednesday	5		\$700	\$140	NR	N
9/29/99	Wednesday	4		\$1,120	\$280	NR	N
9/29/99	Wednesday	1	\$315	\$125	\$125	NP	N
9/29/99	Wednesday	1	\$315	\$135	\$135	NP	N
9/29/99	Wednesday	1	\$315	\$85	\$85	NP	N
9/29/99	Wednesday	1	\$315	\$195	\$195	NP	N
9/29/99	Wednesday	3		\$450	\$150	NR	N
9/29/99	Wednesday	1	\$315	\$135	\$135	NP	N
9/29/99	Wednesday	2		\$300	\$150	NR	N
9/29/99	Wednesday	1	\$315	\$130	\$130	NP	N
9/29/99	Wednesday	1		\$175	\$175	NR	N
9/29/99	Wednesday	4		\$1,020	\$255	NR	N
9/29/99	Wednesday	4		\$1,020	\$255	NR	N
9/29/99	Wednesday	4		\$1,020	\$255	NR	N
9/29/99	Wednesday	3		\$435	\$145	NR	N
9/29/99	Wednesday	1		\$60	\$60	NR	N
9/29/99	Wednesday	1	\$315	\$85	\$85	NP	N
9/29/99	Wednesday	1		\$70	\$70	NR	N
9/29/99	Wednesday	1	\$315	\$76	\$76	NP	N
9/30/99	Thursday	3		\$420	\$140	NR	N
9/30/99	Thursday	3		\$270	\$90	NR	N
9/30/99	Thursday	1		\$110	\$110	NR	N
9/30/99	Thursday	1		\$225	\$225	NR	N
9/30/99	Thursday	3		\$300	\$100	NR	N
9/30/99	Thursday	1		\$230	\$230	NR	N
9/30/99	Thursday	1		\$145	\$145	NR	N
9/30/99	Thursday	1		\$149	\$149	NR	N
10/1/99	Friday	2		\$150	\$75	NR	N
10/1/99	Friday	2		\$300	\$150	NR	N
10/1/99	Friday	2		\$300	\$150	NR	N
10/1/99	Friday	2	\$259	\$200	\$100	NP	N
10/1/99	Friday	2		\$400	\$200	NR	N
10/1/99	Friday	2		\$190	\$95	NR	N
10/1/99	Friday	2		\$190	\$95	NR	N
10/1/99	Friday	2		\$178	\$89	NR	N
10/1/99	Friday	2	\$259	\$210	\$105	NP	N
10/1/99	Friday	3	\$259	\$300	\$100	NP	N
10/1/99	Friday	2		\$140	\$70	NR	N
10/1/99	Friday	2		\$160	\$80	NR	N
10/1/99	Friday	2	\$259	\$500	\$250	NP	N
10/1/99	Friday	2	\$259	\$300	\$150	NP	N
10/1/99	Friday	2		\$520	\$260	NR	Y
10/1/99	Friday	1	\$259	\$120	\$120	NP	N
10/1/99	Friday	2		\$200	\$100	NR	Y
10/1/99	Friday	1		\$50	\$50	NR	N
10/1/99	Friday	1		\$50	\$50	NR	N

Fig. 36

THE WYNDHAM BOSTON  
BOSTON  
MA

## Daily Demand Report

Check In Date	Check In Dow	LOS	Your PL Rate	Lost Revenue	Offer Price*	Reason**	Booked by others
10/16/99	Saturday	1	\$315	\$40	\$40	NP	N
10/20/99	Wednesday	4	\$250	\$440	\$110	HI	N
10/20/99	Wednesday	4	\$250	\$580	\$145	HI	N
10/20/99	Wednesday	4	\$250	\$416	\$104	HI	N
10/21/99	Thursday	2	\$179	\$300	\$150	HI	Y
10/21/99	Thursday	2	\$179	\$200	\$100	HI	N
10/21/99	Thursday	3	\$179	\$375	\$125	HI	N
10/21/99	Thursday	2	\$179	\$160	\$80	HI	N
10/21/99	Thursday	3	\$179	\$345	\$115	HI	N
10/21/99	Thursday	3	\$179	\$375	\$125	HI	N
10/21/99	Thursday	2	\$179	\$150	\$75	HI	N
10/22/99	Friday	2	\$179	\$160	\$80	HI	N
10/23/99	Saturday	1	\$179	\$160	\$160	HI	N
10/23/99	Saturday	9	\$250	\$450	\$50	HI	N
10/23/99	Saturday	1	\$179	\$60	\$60	HI	N
10/23/99	Saturday	9	\$250	\$360	\$40	HI	N
10/23/99	Saturday	9	\$250	\$495	\$55	HI	N
11/4/99	Thursday	3	\$80	\$150	\$50	HI	N
11/11/99	Thursday	3	\$119	\$450	\$150	HI	N
11/13/99	Saturday	1	\$119	\$100	\$100	HI	N
11/24/99	Wednesday	3	\$90	\$225	\$75	HI	N
11/24/99	Wednesday	3	\$90	\$180	\$60	HI	N
12/31/99	Friday	1		\$100	\$100	NR	N
12/31/99	Friday	1	\$338	\$140	\$140	NP	N

\* To meet minimum margin requirements, priceline will adjust down offer price before processing

\*\* HI: Your hotel priceline rate was too high / NP: there was no priceline rate available / NR: No room was available (Your hotel was sold out)

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1300

## Weekly Demand Report

	10/15/99	10/16/99	10/17/99	10/18/99	10/19/99	10/20/99	10/21/99
	Friday	Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday
Average LOS	2.7	2.2	3.7	4.6	3.6	4.7	3.4
Average Rate	\$116	\$113	\$105	\$75	\$88	\$114	\$107
Declined due to high priceline rate	1		3	4	3	1	4
Declined due to closed GDS	2	14					1
Declined due to No PL Rate	90	119	24	8	17	13	28
Your priceline rate (R)			\$80	\$175	\$175	\$175	\$175
RN captured at 90% of R*	7	7	0	0	0	0	0
RN captured at 80% of R*	7	7	0	0	0	0	0
RN captured at 70% of R*	35	35	42	42	42	42	42
RN captured at 60% of R*	56	56	119	119	119	119	119
	10/22/99	10/23/99	10/24/99	10/25/99	10/26/99	10/27/99	10/28/99
	Friday	Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday
Total RN declined	69	70	19	5	3	3	2
Arrival RN declined	41	22	1		2		1
RN booked by others	5	2					
Average LOS	2.7	2.3	3.7	5	3.7	3.7	5
Average Rate	\$105	\$108	\$99	\$99	\$70	\$70	\$73
Declined due to high priceline rate	1	2	1	1	1	1	2
Declined due to closed GDS	1	23					
Declined Due to no priceline rate	68	47	18	4	2	2	
Your priceline rate (R)			\$119	\$119	\$119	\$119	\$119
RN captured at 90% of R*	0	0	0	0	0	0	0
RN captured at 80% of R*	0	0	0	0	0	0	0
RN captured at 70% of R*	42	42	28	28	28	28	28
RN captured at 60% of R*	119	119	56	56	56	56	56
	10/29/99	10/30/99	10/31/99	11/1/99	11/2/99	11/3/99	11/4/99
	Friday	Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday
Total RN declined	4	6	2	2	5	5	3
Arrival RN declined	2	2		2	3		
RN booked by others		1	1	2	3	3	1
Average LOS	3.5	3	2	3	3	3	3
Average Rate	\$70	\$73	\$78	\$85	\$95	\$95	\$102
Declined due to high priceline rate	3	3		2	5	5	3
Declined due to closed GDS							
Declined due to no priceline rate	1	3	2				
Your priceline rate (R)	\$119	\$119		\$175	\$175	\$175	\$175
RN captured at 90% of R*	0	0	7	7	7	7	7
RN captured at 80% of R*	0	0	14	14	14	14	14
RN captured at 70% of R*	28	28	28	28	28	28	28
RN captured at 60% of R*	56	56	49	49	49	49	49

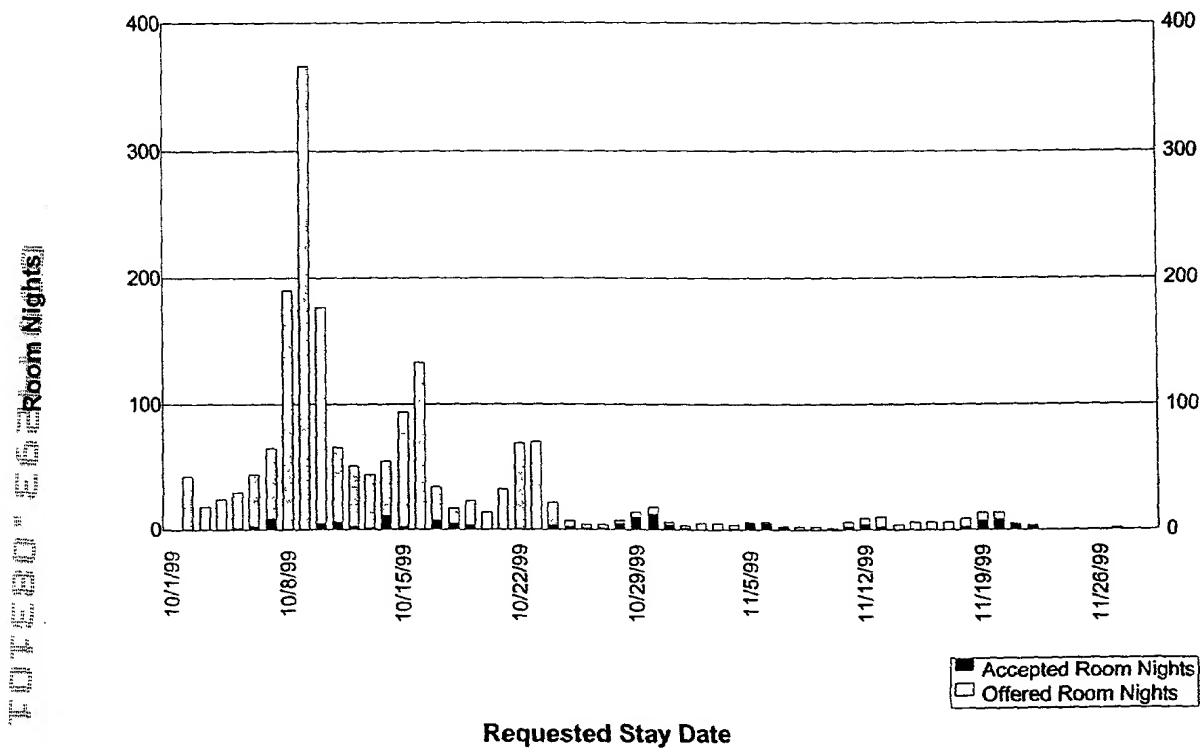
\* Shows how many additional room nights your hotel could have captured if you set your priceline rate at each of the levels on the days that your priceline rate was open.

Fig. 38

## Weekly Demand Report

### Offer Booking Window

Considers offers that were submitted during the last one week and looked at your hotel. Shows the distribution of the requested stay dates.



F16.39

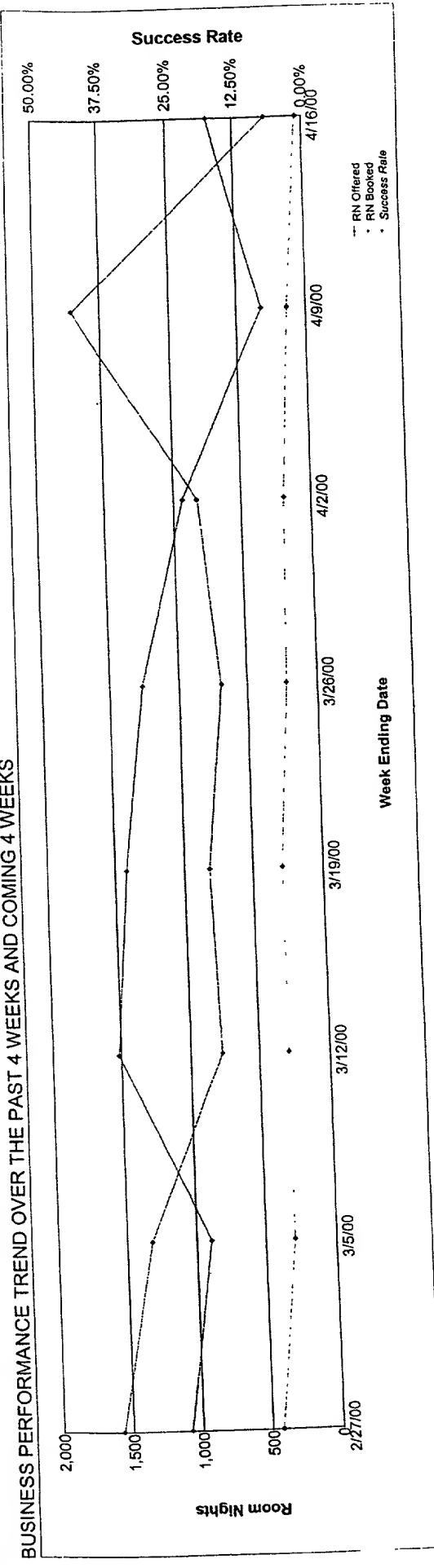
## Weekly Business Trend Report

A review of reservation requests at your hotels by priceline.com customers to arrive in each of the past four weeks and coming four weeks

Week Ending Date	RN Offered	RN Booked	RN Booked by Others	Success Rate	Avg Offer Price	Avg Booked Price	Due to Hi PL Rate	Due to Closed GDS	Due to No PL Rate	Your Priceline Rate (R)	RN at 90% of R*	RN at 80% of R*	RN at 70% of R*	RN at 60% of R*
2/27/00	1082	424	290	39.19%	\$69	\$88	653	6	0	\$120	2	2	7	25
3/5/00	890	294	289	33.03%	\$72	\$90	434	45	119	\$110	4	7	13	58
3/12/00	1515	292	281	19.27%	\$83	\$96	543	511	162	\$120	1	1	6	52
3/19/00	1418	289	477	20.38%	\$73	\$92	664	114	369	\$120	10	17	72	112
3/26/00	1266	219	370	17.30%	\$75	\$96	583	177	288	\$120	0	3	36	62
4/2/00	934	193	182	20.66%	\$81	\$92	251	368	125	\$120	0	0	11	16
4/9/00	320	137	67	42.81%	\$81	\$96	136	29	19	\$120	3	3	14	19
4/16/00	697	47	96	6.74%	\$94	\$87	84	267	308	\$120	2	2	6	6

\* Shows how many additional room nights your hotel could have captured if you had your priceline rate at each of the levels on the days that you had your priceline rate open.

### BUSINESS PERFORMANCE TREND OVER THE PAST 4 WEEKS AND COMING 4 WEEKS



## Monthly Business Trend Report

By Requested Stay Month

Month	Year	RN Offered	RN Booked	RN Booked by Others	Success Rate	Avg Offer Price	Avg Booked Price	Due to Hi PL Rate	Due to Closed GDS	Due to No PL Rate	Your Priceline Rate (R)	RN at 80% of R*	RN at 60% of R*	RN at 40% of R*	RN at 20% of R*
February	1999	0	0	0	0.00%	\$0	\$0	0	0	0	0	0	0	0	0
March	1999	0	0	0	0.00%	\$0	\$0	0	0	0	0	0	0	0	0
April	1999	0	0	0	0.00%	\$0	\$0	0	0	0	0	0	0	0	0
May	1999	0	0	0	0.00%	\$0	\$0	0	0	0	0	0	0	0	0
June	1999	0	0	0	0.00%	\$0	\$0	0	0	0	0	0	0	0	0
July	1999	21	0	1	0.00%	\$98	\$0	0	21	0	0	0	0	0	0
August	1999	3246	21	914	0.65%	\$78	\$136	2064	1161	0	\$219	0	5	196	1653
September	1999	5683	151	942	2.66%	\$96	\$98	1418	3566	542	\$219	0	2	153	1078
October	1999	8634	470	899	5.44%	\$106	\$97	972	2992	4125	\$270	0	5	120	735
November	1999	3716	755	632	20.32%	\$88	\$83	923	1187	853	\$270	1	2	47	439
December	1999	2289	356	802	15.55%	\$80	\$80	932	274	736	\$219	0	2	49	600
January	2000	2115	542	568	25.63%	\$66	\$79	1041	356	171	\$169	0	2	47	856
February	2000	3834	1402	990	36.57%	\$70	\$87	2136	136	199	\$120	8	164	947	2043
YTD	2000	5849	1944	1558	31.10%	\$68	\$83	3177	492	370	\$145	8	166	994	2899

\* Shows how many additional room nights your hotel could have captured if you had your priceline rate open.

## BUSINESS PERFORMANCE TREND OVER THE PAST 13 MONTHS

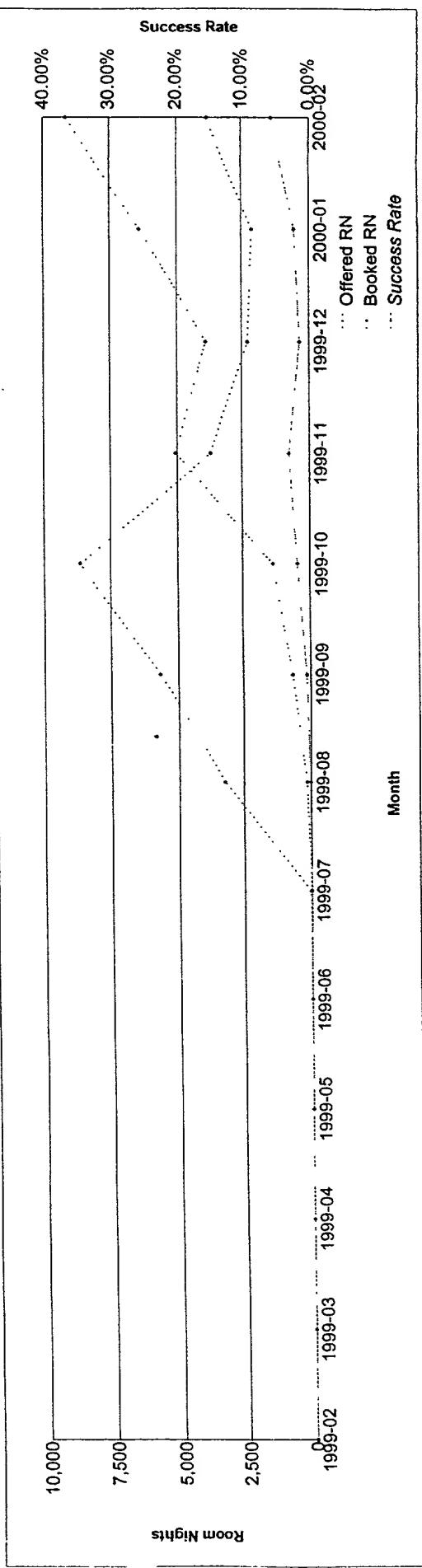


Fig. 41

1600

# Monthly Business Report

## PAST MONTH BUSINESS PERFORMANCE REVIEW

A review of reservation requests for your hotel by priceline.com customers to stay in December 1999

### SUMMARY

	You Accepted	You Declined	You Declined but Others Accepted
Total Room Nights	356	1933	802
Percentage	15.55%	84.45%	35.04%
Average LOS	2.3	3.2	2.5
Average Rate	\$80	\$80	\$82
Total Revenue	\$28,567	\$155,102	\$65,373

### REASONS FOR DECLINED BUSINESS

	Room Nights	Average Rate	Revenue
Declined due to high priceline rate	932	\$61	\$56,395
Declined due to closed GDS	274	\$105	\$28,839
Declined due to no priceline rate	736	\$96	\$70,802

### REQUESTED STAY DAY OF WEEK PATTERN

	Monday		Tuesday		Wednesday		Thursday	
	Accept	Decline	Accept	Decline	Accept	Decline	Accept	Decline
Total Room Nights	21	147	18	136	22	189	63	273
Arrival Room Nights	18	68	6	71	8	95	46	177
Average LOS	2.3	4.2	2.9	4.7	3.6	4.3	2.4	3.6
Average Rate	\$81	\$62	\$84	\$66	\$91	\$68	\$82	\$74
Total Revenue	\$1,698	\$9,107	\$1,507	\$8,913	\$1,995	\$12,938	\$5,170	\$20,316

	Friday		Saturday		Sunday	
	Accept	Decline	Accept	Decline	Accept	Decline
Total Room Nights	88	748	115	294	29	146
Arrival Room Nights	57	567	57	159	9	64
Average LOS	2.3	2.2	1.9	2.9	2.4	4.3
Average Rate	\$79	\$102	\$77	\$65	\$83	\$59
Total Revenue	\$6,913	\$76,120	\$8,892	\$19,023	\$2,394	\$8,685

### OFFER PRICE DISTRIBUTION

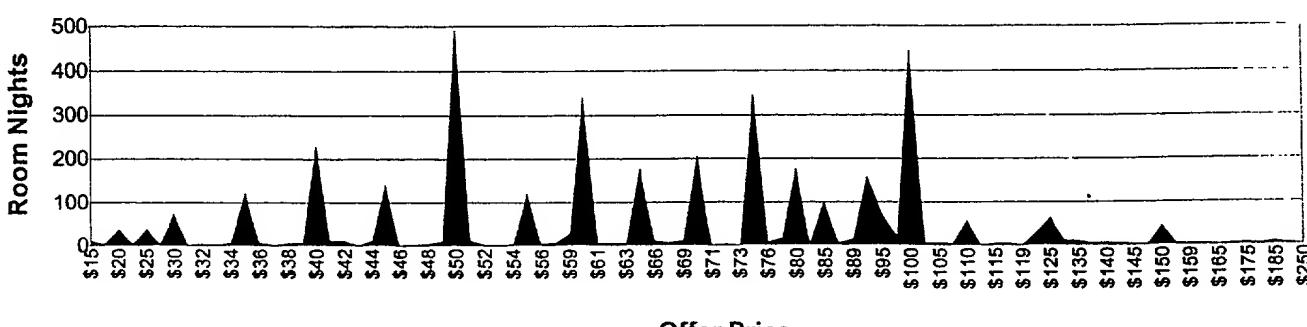


Fig. 42

# Monthly Business Report

## COMING MONTH BUSINESS PERFORMANCE PREVIEW

A preview of reservation requests for your hotel by priceline.com customers to stay in January 2000

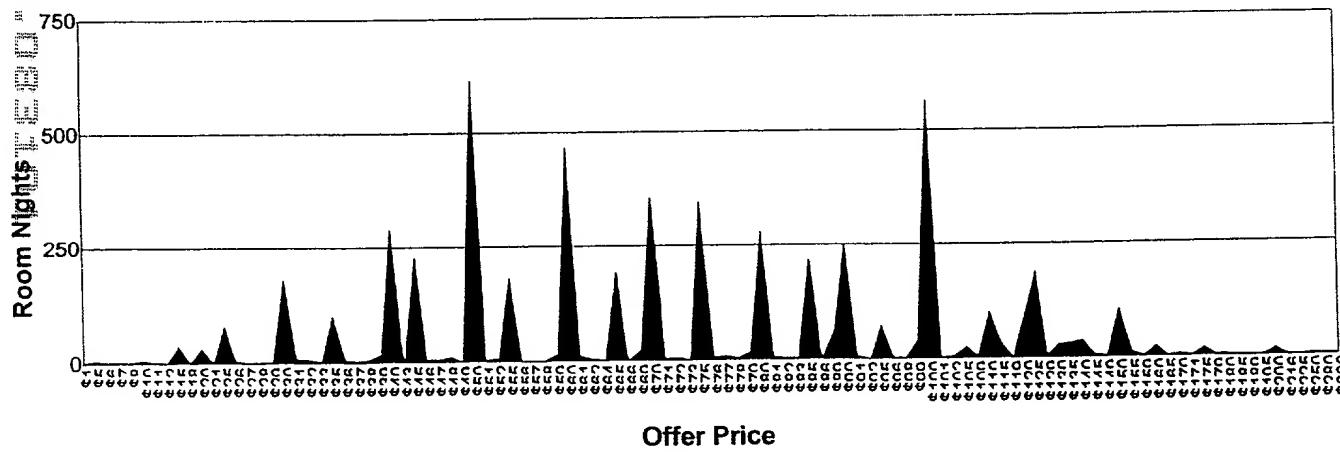
### SUMMARY

	You Accepted	You Declined	You Declined but Others Accepted
Total Room Nights	542	1573	568
Percentage	25.63%	74.37%	26.86%
Average LOS	3.4	3.6	2.1
Average Rate	\$79	\$62	\$66
Total Revenue	\$42,785	\$97,132	\$37,706

### REASONS FOR DECLINED BUSINESS

	Room Nights	Average Rate	Revenue
Declined due to high priceline rate	1041	\$54	\$56,068
Declined due to closed GDS	356	\$74	\$26,446
Declined due to no priceline rate	171	\$81	\$13,783

### OFFER PRICE DISTRIBUTION



### RATE GUIDE

On the days that your priceline rates were open, if your priceline rate were set at the following level you would have captured corresponding incremental room nights and revenue for the arrival month of January so far.

	Priceline Rate	Room Nights	Revenue
COMPETITIVE	\$60	136	\$8,160
↓	\$50	394	\$19,700
AGGRESSIVE	\$45	462	\$20,790

On the days that your hotel was not sold out but your priceline rates were closed, if you had your priceline rates open at the following level then you would have captured corresponding incremental room nights and revenue for the arrival month of January so far.

	Priceline Rate	Room Nights	Revenue
COMPETITIVE	\$55	510	\$28,050
↓	\$50	942	\$47,100
AGGRESSIVE	\$44	1252	\$55,088

## Monthly Detailed Booking Review

A review of reservation requests at your hotel by priceline.com customers to arrive on each of the days in last month

Date	Total RN Offered	Arrival RN Offered	Total RN Booked	Arrival RN Booked	RN Booked by Others	Success Rate	Avg LOS	Avg Offer Price	Avg Booked Price	Due to Hi PL Rate	Due to Closed CDS	Due to No PL Rate	Your Priceline Rate (R)	RN at 90% of R*	RN at 80% of R*	RN at 70% of R*	RN at 60% of R*
2/1/00	36	14	14	7	11	38.89%	5.4	\$63	\$81	21	0	1	\$70	0	1	9	16
2/2/00	51	32	18	8	14	35.29%	4	\$59	\$77	33	0	0	\$70	5	11	13	21
2/3/00	59	31	24	14	17	40.68%	4.1	\$63	\$84	35	2	0	\$75	0	11	12	16
2/4/00	104	76	47	35	39	45.19%	3.1	\$67	\$85	57	2	0	\$75	2	10	28	62
2/5/00	163	96	80	48	49	49.08%	2.5	\$67	\$82	82	2	1	\$75	0	5	6	39
2/6/00	57	25	28	13	14	49.12%	4.6	\$73	\$88	22	4	5	\$70	0	4	4	12
2/7/00	58	26	24	13	13	41.38%	4.9	\$73	\$86	19	5	12	\$70	0	0	0	9
2/8/00	97	57	30	17	22	30.93%	3.8	\$83	\$83	16	22	29	\$70	0	0	0	6
2/9/00	118	59	35	14	20	29.66%	3.5	\$81	\$80	21	45	18	\$70	1	5	5	7
2/10/00	144	75	57	32	21	39.58%	3.2	\$76	\$87	55	21	14	\$80	1	8	11	16
2/11/00	187	133	74	62	37	39.57%	2.7	\$68	\$87	101	6	12	\$80	3	11	26	47
2/12/00	332	201	124	81	63	37.35%	2	\$69	\$86	167	7	41	\$80	2	8	27	36
2/13/00	93	38	32	18	24	34.41%	3.6	\$66	\$84	55	2	6	\$80	5	10	27	31
2/14/00	95	53	33	24	28	34.74%	3.5	\$70	\$93	60	0	2	\$95	0	1	8	32
2/15/00	62	22	25	10	10	40.32%	4.5	\$70	\$93	36	0	1	\$95	0	0	5	11
2/16/00	66	26	24	5	13	36.36%	4.2	\$71	\$96	41	0	1	\$95	0	5	9	15
2/17/00	85	43	29	16	16	34.12%	3.7	\$71	\$94	55	1	1	\$95	1	5	26	29
2/18/00	254	219	70	61	67	27.56%	2.4	\$70	\$87	183	6	0	\$95	33	57	109	158
2/19/00	444	267	132	87	132	29.73%	2.1	\$73	\$90	310	5	0	\$120	1	2	27	47
2/20/00	229	71	76	32	70	33.19%	2.6	\$70	\$87	152	3	0	\$80	0	7	39	40
2/21/00	93	51	33	20	22	35.48%	3.3	\$66	\$86	60	0	0	\$120	0	0	0	0
2/22/00	83	46	31	21	25	37.35%	3.7	\$69	\$87	51	0	0	\$80	3	11	18	22
2/23/00	93	47	41	19	26	44.09%	3.4	\$71	\$89	51	0	0	\$80	3	6	33	37
2/24/00	129	81	55	39	34	42.64%	3.2	\$70	\$90	73	1	0	\$80	4	5	14	17
2/25/00	199	136	80	54	47	40.20%	2.9	\$68	\$87	118	1	0	\$80	12	24	54	65
2/26/00	256	115	108	51	66	42.19%	2.5	\$70	\$88	148	1	0	\$80	3	13	32	46
2/27/00	88	29	28	12	32	31.82%	4.1	\$65	\$87	55	0	5	\$80	1	1	2	5
2/28/00	81	35	27	10	28	33.33%	4.4	\$72	\$89	39	0	15	\$80	1	2	36	36
2/29/00	78	35	23	8	30	29.49%	4.4	\$76	\$86	20	0	35	\$80	0	0	1	4
<b>TOTAL</b>	<b>3834</b>	<b>2139</b>	<b>1402</b>	<b>831</b>	<b>990</b>	<b>37.37%</b>	<b>3.5</b>	<b>\$70</b>	<b>\$87</b>	<b>2136</b>	<b>136</b>	<b>81</b>	<b>\$83</b>	<b>81</b>	<b>223</b>	<b>580</b>	<b>882</b>

\* Shows how many additional room nights your hotel could have captured if you had your priceline rate at each of the levels on the days that you had your priceline rate open.

Fig. 44

## Monthly Detailed Booking Preview

A review of reservation requests at your hotel by priceline.com customers to arrive on each of the days in the current month

Date	Total RN Offered	Arrival RN Offered	Total RN Booked	Arrival RN Booked	RN Booked by Others	Success Rate	Avg LOS	Avg Offer Price	Avg Booked Price	Due to Hi PL Rate	Due to Closed GDS	Due to No PL Rate	Your Pricelin Rate (R)	RN at 90% of R*	RN at 80% of R*	RN at 70% of R*	RN at 60% of R*
3/1/00	70	34	18	5	26	25.71%	5	\$78	\$84	17	11	24	\$110	0	0	0	0
3/2/00	88	42	20	8	32	22.73%	4.7	\$67	\$85	46	0	22	\$110	0	0	0	4
3/3/00	201	151	75	64	57	37.31%	3.1	\$70	\$90	112	8	7	\$80	9	18	56	63
3/4/00	284	147	103	49	84	36.27%	3.4	\$73	\$92	145	26	11	\$80	13	37	62	64
3/5/00	113	36	21	9	30	18.58%	6.3	\$78	\$102	39	36	16	\$120	0	0	0	4
3/6/00	152	73	17	7	23	11.18%	5.3	\$90	\$108	28	80	25	\$120	1	1	1	7
3/7/00	206	104	16	6	22	7.77%	4.2	\$99	\$95	20	148	19	\$110	0	0	0	3
3/8/00	223	124	18	11	19	8.07%	4	\$96	\$102	17	151	37	\$110	0	0	0	0
3/9/00	190	80	31	22	24	16.32%	4.6	\$84	\$97	70	55	34	\$110	0	0	0	7
3/10/00	259	161	72	62	66	27.80%	3.8	\$72	\$93	146	23	17	\$110	0	0	0	32
3/11/00	372	186	117	64	97	31.45%	3	\$72	\$94	223	18	14	\$110	0	0	0	5
3/12/00	137	41	39	17	30	28.47%	5	\$65	\$86	75	8	15	\$110	2	2	2	9
3/13/00	132	72	26	12	32	19.70%	5	\$75	\$95	46	37	23	\$120	0	0	0	8
3/14/00	129	59	22	9	38	17.05%	5.3	\$75	\$93	39	22	47	\$120	0	0	0	11
3/15/00	122	55	23	11	36	18.85%	5.5	\$75	\$93	44	9	46	\$120	0	0	0	8
3/16/00	188	112	37	26	70	19.68%	4.5	\$74	\$92	77	10	64	\$120	3	3	3	11
3/17/00	337	227	87	63	115	25.82%	3.1	\$71	\$92	199	13	41	\$110	7	17	36	89
3/18/00	373	175	55	18	156	14.75%	2.9	\$74	\$93	184	15	123	\$120	0	0	0	19
3/19/00	124	51	22	13	47	17.74%	5	\$70	\$98	80	10	13	\$120	3	3	3	11
3/20/00	131	65	19	9	46	14.50%	5.1	\$76	\$106	74	11	27	\$120	0	0	0	12
3/21/00	140	57	12	5	48	8.57%	4.9	\$72	\$112	63	13	52	\$120	0	0	0	2
3/22/00	154	67	11	9	49	7.14%	4.5	\$73	\$90	32	35	76	\$120	0	0	0	1
3/23/00	146	75	19	14	42	13.01%	4.9	\$74	\$90	49	22	56	\$120	0	0	0	7
3/24/00	233	161	65	51	54	27.90%	3.8	\$75	\$94	120	21	27	\$120	0	0	0	18
3/25/00	338	157	71	25	84	21.01%	3.1	\$79	\$95	165	65	37	\$120	0	1	3	11
3/26/00	131	40	27	17	21	20.61%	5.3	\$84	\$98	40	40	25	\$120	0	0	0	0
3/27/00	132	58	11	7	18	8.33%	5.1	\$93	\$99	16	82	25	\$80	0	1	7	9
3/28/00	124	50	8	2	19	6.45%	5.7	\$83	\$87	18	90	8	\$80	0	0	0	14
3/29/00	114	40	10	5	26	8.77%	5.6	\$79	\$92	18	77	9	\$80	0	0	0	2
3/30/00	102	35	15	9	24	14.71%	6	\$77	\$92	28	43	16	\$120	0	0	0	6
3/31/00	159	80	53	42	36	33.33%	4.1	\$76	\$92	65	25	16	\$120	0	0	0	7
<b>TOTAL</b>	<b>5604</b>	<b>2815</b>	<b>1140</b>	<b>671</b>	<b>1471</b>	<b>19.02%</b>	<b>4.6</b>	<b>\$77</b>	<b>\$95</b>	<b>2295</b>	<b>1204</b>	<b>972</b>	<b>\$3,430</b>	<b>38</b>	<b>97</b>	<b>287</b>	<b>520</b>

\* Shows how many additional room nights your hotel could have captured if you had your priceline rate open.

Fig. 45

## Weekly Looks & Books Report

A review of reservation requests at your hotels by priceline.com customers to arrive in each of the past three weeks

State	Hotel Name	Week Ending Date	RN Offered	RN Booked	RN Booked by Others	Success Rate	Avg Offer Price	Avg Booked Price	Due to Hi PL Rate	Due to Closed GDS	Due to No PL Rate	Your Priceline Rate (R)	RN at 90% of R*	RN at 80% of R*	RN at 70% of R*	RN at 60% of R*
MA	THE WYNDHAM BOSTON	3/5/00	890	294	269	33.03%	\$72	\$90	434	45	119	\$110	4	7	13	58
MA	THE WYNDHAM BOSTON	3/12/00	1515	292	281	19.27%	\$83	\$96	543	511	162	\$120	1	1	6	52
MA	THE WYNDHAM BOSTON	3/19/00	1418	289	477	20.38%	\$73	\$92	664	114	359	\$120	10	17	72	112

\* Shows how many additional room nights your hotel could have captured if you had your priceline rate at each of the levels on the days that you had your priceline rate open.

Fig. 46

## Monthly Looks & Books Report

A review of reservation requests at your hotels by priceline.com customers to arrive in each of the past three months

State	Hotel Name	Month	Year Offered	RN Booked	RN Booked by Others	Success Rate	Avg Offer Price	Avg Booked Price	Due to Hi PL Rate			Due to No PL Rate			Your Priceline Rate (R)		
									Due to Closed GDS	Due to Hi PL Rate	Due to 80% of R*	60% of R*	60% of R*	40% of R*	RN at 80% of R*	RN at 60% of R*	RN at 40% of R*
MA	THE WYNDHAM BOSTON	December	1999	2289	356	802	15.55%	\$60	\$80	932	274	736	\$219	0	2	49	600
MA	THE WYNDHAM BOSTON	January	2000	2115	542	568	25.63%	\$66	\$79	1041	356	171	\$169	0	2	47	856
MA	THE WYNDHAM BOSTON	February	2000	3834	1402	990	36.57%	\$70	\$87	2136	136	199	\$120	8	164	947	2043

Shows how many additional room nights your hotel could have captured if you had your priceline rate at each of the levels on the days that you had your priceline rate open.

Fig. 47